

Warranty and Returns

Lewis N. Clark® products are warranted against defects in workmanship and materials.

This warranty does not apply to normal wear and tear, unreasonable use or damage caused by accident, abuse or failure to use the product properly. It also does not apply to lost or stolen items. Warranty begins on date of original purchase.

Duffels: Lifetime Warranty

All Other Items: 1-Year Warranty

If you purchased the item on www.lewisnclark.com:

Please log into your account and click on “Completed Orders.” From there click “Return Item(s)” and fill out the applicable fields.

If you received the incorrect item, or the item is defective, we will replace the item. Please note that if the item needs to be returned, you will need to pay the return shipping charges.

If you purchased the item outside of www.lewisnclark.com:

Please note that stores are not authorized to provide service under this warranty.

During the warranty period, we will replace any product that is defective without charge.

Please email us at info@lcibrands.com and detail the location that the item was purchased, date of purchase, issue with the item, as well as any other information you can provide. Include pictures if applicable.

You can also call us at 312-455-0500 and we will provide you with further instruction.

WEBSITE: <http://lewisnclark.com/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.