

How to turn on Insta360 ONE?

- Option 1: Toggle the switch, the lightning connector will automatically pop up. Plug ONE to your Phone/Pad, and ONE App will open automatically. (Android adapter for Android devices)
- Option 2: Press the power button to turn on the camera (with MicroSD card installed). Long press the power button for 3 seconds to turn off.

What can I do if the camera has no response?

- 1. Check whether ONE is out of battery, if yes, please charge it first.
- 2. If ONE still has no response, please long-press the power button for 20 seconds or press the reset hole underneath the camera via the pin to reset.
- 3. If the blue or green light keeps on after firmware update, please first try to long press the button for 20s to reset. If no response, please try to format the microSD card. And if still no response, please plug the microSD card and try to update the camera firmware via microSD card.
- 4. Connect ONE to Phone/Pad, open Settings-->General-->About-->Scroll to the bottom---> Find the Insta360 ONE here (but at this status it is disconnected on software), please first try to shut down the App, unplug & plug the camera again onto the Phone/Pad. If there is still no response, try to delete and reinstall App, unplug & plug the camera again onto the Phone/Pad.
- 5. Connect ONE to Phone/Pad, open Settings-->General-->About-->Scroll to the bottom---> If Insta360 ONE cannot be found here, please try to check the Lightning connector first. If still no response, try to restart your iPhone and unplug & plug the camera again onto the Phone/Pad.

Cannot find the Bluetooth of ONE?

- 1. Please check if the camera is on or not.
- 2. Please check if the Bluetooth of Phone/Pad is on or not.
- 3. Please check if the camera is in the effective operating distance.
- 4. Please check if the version of ONE App and camera firmware are the latest.