

Warranty & Exchanges

What is your warranty/exchange policy

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We love and stand by our Cube. We do know however, that things happen and if your Cube stops working for any reason* you have 365 days from date of purchase to send it back to us for an exchange at no extra cost to you. You can sign up for that great warranty [here](#).

Any reason?

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Yes. Unless your Cube doesn't work because you decided to use it for batting practice or you're trying to determine how high it bounces (Spoiler: Not very) we will replace your Cube a full 365 days from the date of purchase.

Nice! How would I go about setting up this warranty?

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This warranty is a 365 day security blanket for your Cube. You'll never know when you might need it so to give your Cube piece of mind it's recommend that you sign up when you receive your Cube. Just head over to <https://rif6.com/warranty> to get started!

I hear the Cube turn on, and see the blue light, but there's no picture! Help!

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Seems like there's a problem with your bulb. Visit the [warranty page](#) to process an exchange.

<https://rif6.com/warranty/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.