

PlasmaGlow Warranty Terms:

PlasmaGlow – Limited Product Warranty

## PLASMAGLOW WARRANTY

PlasmaGlow warrants its bulbs to be free from defects in workmanship and materials under normal use for a period of ten years from the date of purchase. All other products come with a One-Year warranty covering defects in materials and workmanship, unless otherwise specified.

### EXCLUSIONS

This Limited Warranty specifically excludes defects resulting from misuse, abuse, neglect, alteration, modification, improper installation, unauthorized repairs, submersion, theft, vehicle crash, or by any other type of impact. Except for the Limited Warranty stated above, there are no warranties of PlasmaGlow Inc. products or any part thereof, whether express or implied. Any implied warranty of merchantability or any warranty of fitness for a particular purpose is expressly disclaimed. Some states do not permit the disclaimer of implied warranties.

### EXCLUSION OF DAMAGES

In no event shall PlasmaGlow be liable for any damages whatsoever (including, without limitation, consequential damages, incidental damages, or damages for loss of use, loss of business profits, business interruption, loss of business information, loss of time, inconvenience, or other losses) arising out of the use, misuse, or inability to use a PlasmaGlow product. PlasmaGlow reserves the right to change the design its products without any obligation to modify any previous product. This warranty gives you specific legal rights. You may also have other rights that vary from state to state.

### REPAIR OR REPLACEMENT

If a PlasmaGlow product is suspected of being defective, it must be submitted freight prepaid to PlasmaGlow for warranty inspection. A Return Authorization number for the product must be issued by the PlasmaGlow Warranty Department, with the exception of headlight bulbs. Headlight bulbs do not require a return authorization number, and can simply be sent to the address below. Your return authorization number must be clearly written on the outside of the box or it will be refused and returned to the shipper. Return shipping/handling fees for the repaired/replacement product may be required to be paid by the customer. The receipt or other proof of purchase and a description of the problem must be included. The Warranty Claim form must be included. If you need assistance with the warranty process, you may contact the PlasmaGlow Warranty Department at 480-222-0401. If any of the required information is not included with the warranty claim, it will be denied and returned at the cost of the customer. The returned product will be inspected. If the product is found to be defective and covered by this Limited Warranty, the sole remedy is repair or replacement, at PlasmaGlow's option. A repaired or replacement product will be shipped back, and will be warranted to be free from defects in

workmanship and materials under normal use for the remainder of the warranty period. Removal, installation, or reinstallation costs are not covered by this Limited Warranty.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.