

Thank you for your purchase.

Here is tips for reference, we hope it could deliver a better user experience. If you need any further help, please do not hesitate to contact us.

Our email: irulu.usa@alllandnet.com

Our phone number: 614-662-8067 10:00 am to 6:00 pm EST

How to focus the image correctly.

- a. Plug the power cord in, and power up the projector by switch the power button on the back.
- b. Press the power button on the projector, and clockwise rotate the lens, the lens gets inside, or anticlockwise rotate the lens, the lens comes out, keep rotate till you find the clearest condition .

Teaching video from our official website:

Irulu.com -> Support -> Download Center -> search "IRULU Projector 10 / 10 Pro Teaching Video-How to Adjust Focus"

Note:

- a. The best projection size is 80-100 inches from 2.8 - 3.5 meters. We suggest you choose that distance and size to adjust the focus.
- b. The projection size and the corresponding distance is under below for reference:
50 inches - 170CM
60 inches - 215CM
80 inches - 280CM
100 inches - 350CM
120 inches - 450CM
150 inches - 530CM
- c. When the image focus on the top or the bottom and blurry on other side, please twist the keystone slowly to make sure your image is full square before you start to focus the whole image.

Teaching video from our official website:

Irulu.com -> Support -> Download Center -> search "IRULU Projector 10 / 10 Pro Teaching Video-How to Adjust Keystone"

How to fix the bad HDMI performance?

- a. Flicking or flicking with cracking noise.

The projector's original resolution is 720p, please set your laptop's resolution (or any other source you are connecting) to 720p before you play any document or video which higher than 720p, and this projector supports 1080p movie at most.

- b. If you have proof that the HDMI cable is damaged on arrival, please do not hesitate to contact our customer service to get a new cable.

Note:

- a. If you have external HDMI cable, please feel free to have a try. Different HDMI cables have stronger or weaker performance, which depends on the cable quality.
- b. If your model has two HDMI ports, please try to use the HDMI 2, it is directly connected to the mainboard, it comes with better ability to deliver signal.

Dust/ Spot on the lens

Projector is opened optical path design, and this is a LCD projector, not DLP. LCD projector needs fans to cool down and avoid overheating problem, when the fans rotate, it will speed up the airflow inside the projector, so the dust coming inside alone. Even so, our product is one of the high cost efficient projectors at the same price. We are developing and researching an upgraded version projector now, OQC will strengthen to put an end to such things happen.

What's more, we have recorded a video to teach customer how to remove the dust spot.

Teaching video from our official website:

Irulu.com -> Support -> Download Center -> search "IRULU Projector 10 / 10 Pro Teaching Video-How to Remove the dust spot"

Irulu.com -> Support -> Download Center -> search "IRULU Projector 10 / 10 Pro Teaching Video-How to dismantle the projector shell"

When the remote or any part on the projector doesn't work.

Contact our customer service without hesitation, we are faithful to our products and glad to help you get a replacement as soon as possible.

Note:

All of iRULU projectors have one year limited warranty, if it is a manufacturer problem, we will be responsible for it for sure.

