

Warranty Info

SafeRest "Premium" Branded Protection Products

10-Year Warranty

SafeRest LLC warrants to the owner of each premium protection product that if the laminate or fabric becomes damaged within a period of 10 years from the date of purchase as a result of normal household use, SafeRest LLC will replace the protector provided the following care instructions have been followed.

Conditions:

1. Machine wash and dry the Protector as quickly as possible after spillage, preferably while still fresh, according to our wash and care instructions. The item should be tumble-dried using low heat and bleach should never be used. Product failure due to not following the washing instructions may lead to product failure, which is not covered by our warranty.
2. To register a claim, please telephone our help line at (888) 714-7408 within 5 days of the incident.
3. The product must be returned to us for inspection and validation of your claim.
4. If purchased at a retailer, PLEASE RETURN THE DAMAGED PROTECTOR DIRECTLY TO SAFEREST LLC.
5. Purchase receipt must be retained and presented to validate warranty.

Addition:

If a SafeRest "Premium Mattress Protector" is purchased at the same time (on the same receipt) with a new mattress at an authorized retail SafeRest dealer, SafeRest will cover the mattress against stains that occur due to manufacture defects. It is the sole discretion of SafeRest LLC whether a mattress will be cleaned by a professional cleaner of our choice or replaced by an equivalent mattress of equal value. The protector must be sent to SafeRest LLC for inspection before any action is taken on a possible fluid claim. If the stain was caused by neglect, incorrect washing practices or other non-manufacture defects, a claim may not be accepted. A receipt must accompany the product for verification.

Commercial Purchases:

For commercial purchases (non-household purchases) the warranty is reduced from 10 years to 2 years. All conditions and exclusions still apply.

Exclusions:

THIS WARRANTY DOES NOT COVER OR APPLY TO: (i) mattress protectors that have been neglected, mishandled or abused: (ii) stains or other damage caused by nail polish, inks cosmetics, bleach, non-food related grease, corrosives, chemicals, alcohol or dyes: (iii) stains or other damage occurring prior to or during delivery or while the mattress is in or being moved into or out of storage or being moved between residences: (iv) stains or damage caused by, or the result of mold or mildew: (v) damage caused by animal beaks, teeth or claws: (vi) stains or other damage caused by or related to fire (including water damage), smoke, flood or other natural disaster, theft or vandalism, or any other loss that is covered under an insurance policy: or (vii) stains or other damage caused by structural problems or appliance malfunctions such as, but not limited to, leaks from the air conditioners, skylights, roofs water heaters or water pipes.

Our products are designed to keep the sleep surfaces free from stains and should easily wash out when was care instructions are followed. They will withstand the repeated washing and low heat tumble-drying and will provide lasting protection.

This warranty replaces all other warranties express or implied and no one is authorized to assume or undertake of SafeRest LLC. any other liability in connection with the sale of this product.

This warranty is non-transferable.

SafeRest LLC.

12410 NW 39th St

Coral Springs, FL 33065

TOLL FREE (888) 714-7408

Perlux Hypoallergenic Tencel 100% Waterproof Mattress Protector

10-Year Warranty

SafeRest LLC. warrants to the owner of each Perlux Hypoallergenic Tencel 100% Waterproof Mattress Protector that if the laminate or fabric becomes damaged within a period of 10 years from the date of purchase as a result of normal household use, SafeRest LLC. will replace the protector provided the following care instructions have been followed.

Conditions:

1. Machine wash and dry the Protector as quickly as possible after spillage, preferably while still fresh, according to our wash and care instructions. The item should be tumble-dried using low heat and bleach should never be used. Product failure due to not following the washing instructions may lead to product failure, which is not covered by our warranty.
2. To register a claim, please telephone our help line at (888) 714-7408 within 5 days of the incident.
3. The product must be returned to us for inspection and validation of your claim.
4. If purchased at a retailer, PLEASE RETURN THE DAMAGED PROTECTOR DIRECTLY TO SAFEREST LLC.
5. Purchase receipt must be retained and presented to validate warranty.

Addition:

If a Perlux Hypoallergenic Tencel 100% Waterproof Mattress Protector is purchased at the same time (on the same receipt) with a new mattress at an authorized retail SafeRest dealer, SafeRest will cover the mattress against stains that occur due to manufacture defects. It is the sole discretion of SafeRest LLC whether a mattress will be cleaned by a professional cleaner of our choice or replaced by an equivalent mattress of equal value. The protector must be sent to SafeRest LLC for inspection before any action is taken on a possible fluid claim. If the stain was caused by neglect, incorrect washing practices or other non-manufacture defects, a claim may not be accepted. A receipt must accompany the product for verification.

Commercial Purchases:

For commercial purchases (non-household purchases) the warranty is reduced from 10 years to 2 years. All conditions and exclusions still apply.

Exclusions:

THIS WARRANTY DOES NOT COVER OR APPLY TO: (i) mattress protectors that have been neglected, mishandled or abused: (ii) stains or other damage caused by nail polish, inks cosmetics, bleach, non-food related grease, corrosives, chemicals, alcohol or dyes: (iii) stains

or other damage occurring prior to or during delivery or while the mattress is in or being moved into or out of storage or being moved between residences: (iv) stains or damage caused by, or the result of mold or mildew: (v) damage caused by animal beaks, teeth or claws: (vi) stains or other damage caused by or related to fire (including water damage), smoke, flood or other natural disaster, theft or vandalism, or any other loss that is covered under an insurance policy: or (vii) stains or other damage caused by structural problems or appliance malfunctions such as, but not limited to, leaks from the air conditioners, skylights, roofs water heaters or water pipes.

Our products are designed to keep the sleep surfaces free from stains and should easily wash out when was care instructions are followed. They will withstand the repeated washing and low heat tumble-drying and will provide lasting protection.

This warranty replaces all other warranties express or implied and no one is authorized to assume or undertake of SafeRest LLC. any other liability in connection with the sale of this product.

This warranty is non-transferable.

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SafeRest Renewal Bamboo Derived Waterproof Mattress Protector

15-Year Warranty

SafeRest LLC. warrants to the owner of each SafeRest Renewal Bamboo Derived Waterproof Mattress Protector that if the laminate or fabric becomes damaged within a period of 15 years from the date of purchase as a result of normal household use, SafeRest LLC. will replace the protector provided the following care instructions have been followed.

Conditions:

1. Machine wash and dry the Protector as quickly as possible after spillage, preferably while still fresh, according to our wash and care instructions. The item should be tumble-dried using low heat and bleach should never be used. Product failure due to not following the washing instructions may lead to product failure, which is not covered by our warranty.
2. To register a claim, please telephone our help line at (888) 714-7408 within 5 days of the incident.

3. The product must be returned to us for inspection and validation of your claim.
4. If purchased at a retailer, PLEASE RETURN THE DAMAGED PROTECTOR DIRECTLY TO SAFEREST LLC.
5. Purchase receipt must be retained and presented to validate warranty.

Addition:

If a SafeRest Renewal Bamboo Derived Waterproof Mattress Protector is purchased at the same time (on the same receipt) with a new mattress at an authorized retail SafeRest dealer, SafeRest will cover the mattress against stains that occur due to manufacture defects. It is the sole discretion of SafeRest LLC whether a mattress will be cleaned by a professional cleaner of our choice or replaced by an equivalent mattress of equal value. The protector must be sent to SafeRest LLC for inspection before any action is taken on a possible fluid claim. If the stain was caused by neglect, incorrect washing practices or other non-manufacture defects, a claim may not be accepted. A receipt must accompany the product for verification.

Commercial Purchases:

For commercial purchases (non-household purchases) the warranty is reduced from 15 years to 2 years. All conditions and exclusions still apply.

Exclusions:

THIS WARRANTY DOES NOT COVER OR APPLY TO: (i) mattress protectors that have been neglected, mishandled or abused: (ii) stains or other damage caused by nail polish, inks cosmetics, bleach, non-food related grease, corrosives, chemicals, alcohol or dyes: (iii) stains or other damage occurring prior to or during delivery or while the mattress is in or being moved into or out of storage or being moved between residences: (iv) stains or damage caused by, or the result of mold or mildew: (v) damage caused by animal beaks, teeth or claws: (vi) stains or other damage caused by or related to fire (including water damage), smoke, flood or other natural disaster, theft or vandalism, or any other loss that is covered under an insurance policy: or (vii) stains or other damage caused by structural problems or appliance malfunctions such as, but not limited to, leaks from the air conditioners, skylights, roofs water heaters or water pipes.

Our products are designed to keep the sleep surfaces free from stains and should easily wash out when was care instructions are followed. They will withstand the repeated washing and low heat tumble-drying and will provide lasting protection.

This warranty replaces all other warranties express or implied and no one is authorized to assume or undertake of SafeRest LLC. any other liability in connection with the sale of this product.

This warranty is non-transferable.

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SafeRest "Classic Plus" Branded Protection Products

3-Year Warranty

SafeRest LLC. warrants to the owner of each "Classic Plus" protection product that if the laminate or fabric becomes damaged within a period of 3 years from the date of purchase as a result of normal household use, SafeRest LLC. will replace the protector provided the following care instructions have been followed.

Conditions:

1. Machine wash and dry the Protector as quickly as possible after spillage, preferably while still fresh, according to our wash and care instructions. The item should be tumble-dried using low heat and bleach should never be used. Product failure due to not following the washing instructions may lead to product failure, which is not covered by our warranty.
2. To register a claim, please telephone our help line at (888) 714-7408 within 5 days of the incident.
3. The product must be returned to us for inspection and validation of your claim.
4. If purchased at a retailer, PLEASE RETURN THE DAMAGED PROTECTOR DIRECTLY TO SAFEREST LLC.
5. Purchase receipt must be retained and presented to validate warranty.

Commercial Purchases:

For commercial purchases (non-household purchases) the warranty is reduced from 3 years to 1 year. All conditions and exclusions still apply.

Exclusions:

THIS WARRANTY DOES NOT COVER OR APPLY TO: (i) mattress protectors that have been neglected, mishandled or abused: (ii) stains or other damage caused by nail polish, inks cosmetics, bleach, non-food related grease, corrosives, chemicals, alcohol or dyes: (iii) stains or other damage occurring prior to or during delivery or while the mattress is in or being moved into or out of storage or being moved between residences: (iv) stains or damage caused by, or the result of mold or mildew: (v) damage caused by animal beaks, teeth or claws: (vi) stains or other damage caused by or related to fire (including water damage), smoke, flood or other natural disaster, theft or vandalism, or any other loss that is covered under an insurance policy: or (vii) stains or other damage caused by structural problems or appliance malfunctions such as, but not limited to, leaks from the air conditioners, skylights, roofs water heaters or water pipes.

Our products are designed to keep the sleep surfaces free from stains and should easily wash out when was care instructions are followed. They will withstand the repeated washing and low heat tumble-drying and will provide lasting protection.

This warranty replaces all other warranties express or implied and no one is authorized to assume or undertake of SafeRest LLC. any other liability in connection with the sale of this product.

This warranty is non-transferable.

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Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.