

Warrenty



WARRANTY

- ▶ EVERY PRODUCT FROM VICTSING ENJOYS PROFESSIONAL AFTER-SALES SERVICE
- ▶ WITHIN 24 HOURS E-MAIL SUPPORT
- ▶ 45 DAYS MONEY-BACK AND 12-MONTH WARRANTY

45 Days Money-Back and 12-Month Worry-Free Guarantee

If there is any problem with the product and we cannot fix it, we would like to provide you a replacement or refund as per of your request. If the reason for return isn't quality-related, the customer himself would have to pay for the shipping costs.

Other Warranty

Please kindly note that all our products are produced under strict quality inspection. In addition to 45 days money-back and 12-month worry-free guarantee, we provide free life-time technical support and our professional after-sales team would make things right for you within 24hrs.

FAQs

Q: What isn't covered by the warranty?

A: The product is over 12-month and it is damaged by the customers themselves.

Q:When does the warranty begin to take effect?

A:It begins the day you place your order.

Q:How do I claim the warranty?

A:Please contact us through VicTsingcs01@gmail.com

Q:What is a valid proof of purchase?

A:You can tell us the order# or send us the screenshot of the order.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

support@victsing.com