



The Lowepro Warranty

For over 40 years, Lowepro has designed and made some of the highest quality protective cases in the world. Quality and customer service are top priorities.

What Does This Limited Consumer Warranty Cover?

This limited consumer warranty covers any defects in material or workmanship in the new Lowepro product accompanied by this warranty statement. This warranty does not affect or modify any warranty provided by the Lowepro retailer nor does it affect any additional rights you may have under the laws of your jurisdiction.

How Long Does The Coverage Last?

This warranty lasts as long as you, the original purchaser, own your Lowepro product.

What Does This Warranty Not Cover?

This warranty does not cover damage caused by improper care, mishandling, misuse, alteration, or accidental damage; nor does it cover the natural breakdown of materials that occurs after extended use (i.e. zipper wear, fabric abrasion, etc.). In time, even a Lowepro bag will wear out!

Also, this warranty excludes all claims to any incidental or consequential loss to personal property. Some states, provinces and countries do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion may not apply to you.

What Do You Have To Do to Place a Warranty Claim?

You will be required to submit your product to an authorized Lowepro representative for inspection to confirm the defect. Lowepro will not provide any coverage under this warranty statement unless your claim is in compliance with all of its terms. To request warranty service and obtain instructions on how to submit your product for inspection, you may either contact the dealer where you purchased your Lowepro product, contact us using our [online contact form](#), call (800) 800-5693, extension 4073, or contact your local authorized distributor. [View a complete list of our authorized distributors.](#)

What Will Lowepro Do?

After inspecting the product and confirming the defect, we will, at our discretion, either repair or replace your Lowepro product free of charge. If your product is no longer available, we will replace it with a similar product of equal value.

How Does Local Law Apply?

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and country to country. This warranty does not affect any additional rights you have under laws in your jurisdiction governing the sale of consumer goods, including, without limitation, national laws implementing EC Directive 1999/44/EC. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in this warranty statement may not apply to you. The laws of the State of California, USA, govern this warranty.

Who is Extending this Warranty?

This warranty is extended by Lowepro and DayMen Canada Acquisition ULC, 55 Valleywood Drive, Markham, ON, L3R 5L9.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.