

## WARRANTY

SIIG offers a lifetime manufacturer warranty on most products. The product information page for each of the products lists the applicable warranty period. To view SIIG warranty periods, click <http://www.siig.com/warranty-policy>.

If you experience problems with the product, please follow the procedures below.

- A) If it is within the store's return policy period, please return the product to the store where you purchased from.
- B) If your purchase has passed the store's return policy period, please follow these steps to have the product repaired or replaced.

**Step 1:** Submit your RMA request. Go to [www.siig.com](http://www.siig.com), click Support, then REQUEST A PRODUCT REPLACEMENT to submit a request to SIIG RMA. If the product is determined to be defective, an RMA number will be issued.

**Step 2:** After obtaining an RMA number, ship the product.

- Properly pack the product for shipping. All software, cable(s) and any other accessories that came with the original package must be included.
- Clearly write your RMA number on the top of the returned package. SIIG will refuse to accept any shipping package, and will not be responsible for a product returned without an RMA number posted on the outside of the shipping carton.
- You are responsible for the cost of shipping the product back to us, to the following address:

**SIIG, Inc.**  
**6078 Stewart Avenue**  
**Fremont, CA 94538-3152, USA**

RMA # \_\_\_\_\_

- SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer.

Website: <http://www.siig.com>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.