

Starrett Quality:

The L. S. Starrett Company manufactures tools to the highest standards of quality and workmanship. Starrett employees are determined to ensure that every tool delivered to the hands of our customers is reliable and accurate and that the buying experience is satisfactory. If you receive any tool that is found to be otherwise, please contact our customer service department to arrange the return of that tool. Any tool found to be defective in material or workmanship will at our discretion, be repaired or replaced, no charge.

We cannot replace or issue credit for tools that have been improperly used, stamped or mutilated. Additionally, we will not warrant tools that have been altered or repaired by personnel not authorized by The L. S. Starrett Company. We will be pleased to quote a price to repair such tools.

Customer Disclaimers:

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(B) If a customer believes that a Starrett product is defective in workmanship or material, the customer may return the product. We may, but are and will be under no obligation to, inspect such product. If, in our sole discretion and at our sole option, we inspect such product, and if we determine, in our sole discretion, that the returned product is defective as to workmanship or material, we may, in our sole discretion, repair or replace such product, or refund to the customer (by credit memo to the applicable distributor), the amount paid by our distributor. NOTWITHSTANDING THE FOREGOING, STARRETT WILL BE UNDER NO OBLIGATION WHATSOEVER TO PROVIDE ANY SUCH REPAIR, REFUND OR REPLACEMENT, OR ANY OTHER REMEDY, TO ANY USER OF THE PRODUCTS IDENTIFIED IN THIS PRICE BOOK, UNDER ANY THEORY OF LIABILITY, WHETHER OR NOT SOUNDING IN TORT, PROPERTY, WARRANTY, CONTRACT OR OTHERWISE. ANY REPAIR OR REPLACEMENT OF A PRODUCT, OR REFUND, BY CREDIT MEMO, OF ANY AMOUNT PAID THEREFOR, WILL BE PROVIDED IN STARRETT'S SOLE DISCRETION AND AT ITS SOLE OPTION. IN NO EVENT WILL STARRETT BE LIABLE TO ANY USER OF THE PRODUCTS IDENTIFIED IN THIS PRICE BOOK FOR ANY DAMAGES WHATSOEVER, WHETHER OR NOT DIRECT, SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL, OR IN THE NATURE OF ADDITIONAL COSTS, LOST REVENUE OR LOST PROFITS.

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