

Warranty Claim Authorization Form

The Felco Store is proud to offer our own limited life-time warranty on every item we sell. All items purchased from Felco Store website are warranted against defects in material and workmanship for the life of the item. This warranty is offered exclusively by the Felco Store for our non-commercial, web store customers only.

Warranty Policies

Our warranty covers only items purchased from our website and does not cover items purchased for commercial use.

This warranty is limited to repair or replacement upon return of the damaged item to the Felco Store. We will repair any item that proves to be defective in materials or workmanship. If a defective item cannot be repaired, we will replace it.

This warranty does not cover commercial use, loss, lost parts, damage due to rust, abuse, mishandling, or normal wear.

Warranty claims must be accompanied by a copy of the packing slip. So save your paper work, please.

A Warranty Claim (WC) code is required for all warranty returns. To receive a WC code, please enter your order number below and click the "Request WC Code" button.

<http://www.felcostore.com/warranty>

Items returned without a Warranty Claim code may be refused delivery.

If you are having problems with this, please [contact us](#).

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.