



WARRANTY INFORMATION



Warranty Information

To find all the warranty information you need about each of our Suncast products, including replacement part directions, simply select the product category below.

WARRANTY - BUILDINGS, SHEDS AND GAZEBOS

SUNCAST® Building, Shed and Gazebo Ten Year Limited Warranty

This warranty is valid for products purchased on or after 10/2/12 (excludes GS and A series sheds - see General Warranty for those products).

Your SUNCAST® Building, Shed or Gazebo has a **TEN YEAR LIMITED WARRANTY** against product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date. Incidental and consequential damages are not covered.

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Subscribe to the Suncast newsletter and get fresh insight, inspiration, and exclusive **Warranty Claims** offers delivered right to your inbox each and every month.

To file a warranty claim contact the manufacturer, SUNCAST® CORPORATION, 701 North Kirk Road, Batavia, Illinois, 60510. Call toll free (800) 846-2345 or visit www.Suncast.com.

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SUNCAST® will repair or replace only the parts that failed under the terms of the warranty. In some cases, the replacement parts may not be identical, but they shall be of equal or greater performance than the original part. We may require proof of purchase. Proof of purchase may be the original dated store receipt. We may require evidence of the failure. Evidence of failure may include photographs or returning failed components to SUNCAST.

WARRANTY LIMITATIONS

THIS WARRANTY COVERS ONLY DEFECTS THAT AFFECT THE FORM, FIT OR FUNCTION OF THE UNIT. It excludes natural aging of the unit, discoloration, ordinary wear and tear, ordinary weathering, sunlight fading, or rust. It excludes staining caused by mold, mildew or tree sap and damage caused by animals including insects, vermin or household pets. The warranty does not cover damage caused by Acts of Nature including but not limited to: wind in excess of 65 mph; tornado; hurricane; microburst; hail; flood; blizzard; extreme heat; pollution or fire events.



The following actions void the warranty: improper assembly; assembly on a foundation other than as described in the assembly instructions; use above intended and reasonable capacity; misuse; abuse; failure to perform ordinary maintenance; failure to remove snow over 8 inches deep; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Modification of the original product voids all warranties. Suncast assumes no liability for any modified product or consequences resulting from failure of a modified product. Damage due to moving, transporting, or relocating the product voids the warranty. Disassembly of this unit for reasons other than authorized repair voids the warranty.

Suncast is not responsible for: loss of use of the unit; labor for repair; inspection fees or disposal costs.

SUNCAST® reserves the right to reimburse the owner the purchase price of the unit on a STRAIGHT LINE DEPRECIATED BASIS FOR THE LENGTH OF THE WARRANTY IN LIEU OF REPAIR OR REPLACEMENT. The Purchase Price does not include taxes, delivery charges, site preparation costs, permits, fees, assembly costs, or disposal costs.

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THIS WARRANTY IS NONTRANSFERABLE. IT IS VALID FOR NORMAL HOUSEHOLD USE ONLY. THE WARRANTY IS VOIDED BY COMMERCIAL OR INDUSTRIAL USE. IT EXCLUDES FLOOR MODELS, CLEARANCE AND OPEN BOX UNITS.

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Notice

Suncast does not represent that this unit will meet city, county, state, homeowner's association standards or zoning requirements. The owner is responsible for securing all permits and meeting other requirements needed for placement, construction and use.

THE MANUFACTURER'S LIABILITY HEREUNDER IS LIMITED SOLELY TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT OR PART AND THE MANUFACTURER SHALL IN NO EVENT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH MAY RESULT FROM ANY DEFECT IN MATERIAL OR WORKMANSHIP OR FROM THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages; the limitation or exclusion may not apply to you.



WARRANTY - WATER POWERED HOSE REEL

SUNCAST® Water Powered Hose Reel Three Year Limited Warranty

This warranty is valid for products purchased on or after 12/7/12

Your SUNCAST® WATER POWERED Hose has a THREE YEAR LIMITED WARRANTY against leaking and product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date.

Warranty Claims

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Suncast is not responsible for: loss of use of the unit; labor for repair; inspection fees or disposal costs.

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WARRANTY - HOSE REEL WITH RESIN WATER CONNECTION SYSTEM

SUNCAST® Hose Reel with Resin Water Connection Three Year Limited Warranty

This warranty is valid for products purchased on or after 12/7/12

Your SUNCAST® Hose Reel with the RESIN WATER CONNECTION SYSTEM has a THREE YEAR LIMITED WARRANTY against leaking and product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date.

Warranty Claims

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To file a warranty claim, contact the manufacturer, SUNCAST® CORPORATION, 701 North Kirk Road, Batavia, Illinois, 60510. Call toll free (800) 347-2345 or visit www.Suncast.com.

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Suncast is not responsible for: loss of use of the unit; labor for repair; inspection fees or disposal costs.

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WARRANTY - HOSE REEL WITH METAL WATER CONNECTION SYSTEM

SUNCAST® Hose Reel with Metal Water Connection System Five Year Limited Warranty

This warranty is valid for products purchased on or after 12/7/12

Your SUNCAST® Hose Reel with a METAL WATER CONNECTION SYSTEM has a FIVE YEAR LIMITED WARRANTY against leaks and product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date.

Warranty Claims

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damage caused by animals including insects, vermin or household pets. The warranty does not cover damage caused by Acts of Nature including but not limited to: wind in excess of 65 mph; tornado; hurricane; microburst; hail; flood; blizzard; extreme heat; pollution or fire events.

The following actions void the warranty: improper assembly; assembly on a foundation other than as described in the assembly instructions; use above intended and reasonable capacity; misuse; abuse; failure to perform ordinary maintenance; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components.  Modification of the original product voids all warranties. Sunecast assumes no liability for any modified product or consequences resulting from failure of a modified product. Disassembly of this unit for reasons other than authorized repair voids the warranty. This warranty does not cover damage to the unit caused by improper hose attachment or defects caused by the consumer's hose or hose attachments.

Sunecast is not responsible for: loss of use of the unit; labor for repair; inspection fees or disposal costs.

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WARRANTY - DECK BOXES

SUNCAST® Deck Box Five Year Limited Warranty



This warranty is valid for products purchased on or after 10/2/12 (excludes DB6300, DB8300, DB10300, YHD63, YHD83, YHD103 series deck boxes - see General Warranty for those products).

Your SUNCAST® Deck Box has a FIVE YEAR LIMITED WARRANTY against product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date. Incidental and consequential damages are not covered.

Warranty Claims

To file a warranty claim contact the manufacturer, SUNCAST® CORPORATION, 701 North Kirk Road, Batavia, Illinois, 60510. Call toll free (800) 846-2345 or visit www.Suncast.com.

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The following actions void the warranty: improper assembly; assembly on a foundation other than as described in the assembly instructions; use above intended and reasonable capacity; misuse; abuse; failure to perform ordinary maintenance; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Modification of the original product voids all warranties. Suncast assumes no liability for any modified product or consequences resulting from failure of a modified product. Damage due to moving, transporting, or relocating the product voids the warranty. Disassembly of this unit for reasons other than authorized repair voids the warranty.



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WARRANTY - SNOW TOOLS

SUNCAST® Snow Tool Three Year Limited Warranty

Applies only to the following models: SCP3500, SCP3570, SCP550545D, SCP6400 (ALL VERSIONS), SCPE6400 (ALL VERSIONS). ALL OTHER SHOVELS HAVE A POINT-OF-PURCHASE WARRANTY.

Your SUNCAST® Snow Tool has a THREE YEAR LIMITED WARRANTY against product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date. Incidental and consequential damages are not covered.



Warranty Claims

To file a warranty claim contact the manufacturer, SUNCAST® CORPORATION, 701 North Kirk Road, Batavia, Illinois, 60510. Call toll free (800) 846-2345 or visit www.Suncast.com.

SUNCAST® will repair or replace only the parts that failed under the terms of the warranty. In some cases, the replacement parts may not be identical, but they shall be of equal or greater performance than the original part.

We may require proof of purchase. Proof of purchase may be the original dated store receipt. We may require evidence of the failure. Evidence of failure may include photographs or returning failed components to SUNCAST.

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THIS WARRANTY COVERS ONLY DEFECTS THAT AFFECT THE FORM, FIT OR FUNCTION OF THE PRODUCT. It excludes natural aging of the product, discoloration, ordinary wear and tear, ordinary weathering, sun damage, rust, and excludes staining caused by mold, mildew or tree sap and damage caused by animals including insects, vermin or household pets. The warranty does not cover damage caused by Acts of Nature including but not limited to: excessive wind; tornado; hurricane; microburst; hail; flood; blizzard; extreme heat; pollution or fire events. The warranty does not cover damage caused by Sun energy reflected from "Low-E" windows or other reflective materials. The user is responsible for protecting the product from damage in this situation.

The following actions void the warranty: improper assembly; misuse; abuse; failure to perform ordinary maintenance; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Modification of the original product voids all

warranties. Sunecast assumes no liability for any modified product or consequences resulting from failure of a modified product. Disassembly of this unit for reasons other than authorized repair voids the warranty.

THIS WARRANTY IS NONTRANSFERABLE. IT IS VALID FOR NORMAL HOUSEHOLD USE ONLY. THE WARRANTY IS VOIDED BY COMMERCIAL OR INDUSTRIAL USE. IT EXCLUDES FLOOR MODELS, CLEARANCE AND OPEN BOX UNITS.



Notice

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SUNCAST Play Set Limited Warranty Subscribe to the Sunecast newsletter and get fresh insight, inspiration, and exclusive offers delivered right to your inbox each and every month. This warranty is valid for products purchased on or after 10/2/12

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Your Sunecast Play Set has a LIMITED WARRANTY against product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date. Incidental and consequential damages are not covered.

Warranty Length

LIMITED 10 YEAR WARRANTY - WOOD ROT, TERMITE DAMAGE AND WOOD STRUCTURAL DEFECTS

WOOD PARTS ARE WARRANTED FOR 10 YEARS AGAINST WOOD ROT, TERMITE DAMAGE AND STRUCTURAL DEFECTS. STRUCTURAL DEFECTS ARE DEFINED AS CAUSING SAFETY AND DURABILITY OR FUNCTIONAL CONCERNS. Natural cosmetic wood features such as knots, and weathering such as warping; checking; superficial splitting; surface splinters; and fading are not structural defects.

LIMITED ONE YEAR WARRANTY



OTHER PARTS AND ACCESSORIES ARE WARRANTED FOR ONE YEAR AGAINST DEFECTS IN MANUFACTURING OR MATERIALS THAT RESULT IN STRUCTURAL DEFECTS. Structural defects are defined as causing safety, durability or functional concerns. Cosmetic features such as sunlight fading; discoloration; superficial rust; ordinary wear and tear; or other natural aging conditions are not covered by this warranty.

LIMITED THIRTY DAY WARRANTY

Suncast will replace and ship free of charge any parts found to be missing or damaged from the original packaging within 30 days from the date of delivery. Air freight is excluded from free shipping.

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We may require proof of purchase. Proof of purchase may be the original dated store receipt. We may require evidence of the failure. Evidence of failure may include photographs or returning failed components to SUNCAST.

Suncast reserves the right to reimburse the Purchase Price of the unit, on a straight line depreciated basis for the length of the warranty in lieu of repair or replacement. The Purchase Price does not include: taxes; delivery; site preparation; assembly costs or the disposal of original parts; assemblies; product or packaging.

WARRANTY LIMITATIONS

This Play Set is designed for RESIDENTIAL USE ONLY. Public playground use voids all warranties. Modification of the original product voids all warranties.



Suncast assumes no liability for any modified product or consequences resulting from failure of a modified product.

THIS WARRANTY COVERS ONLY DEFECTS THAT AFFECT THE FORM, FIT OR FUNCTION OF THE UNIT. It excludes natural aging of the unit, discoloration, ordinary wear and tear, ordinary weathering, sunlight fading, or rust. It excludes staining caused by mold, mildew or tree sap and damage caused by animals including insects, vermin or household pets. [EXCEPTION - See wood warranty above.] The warranty does not cover damage caused by Acts of Nature including but not limited to: wind in excess of 65 mph; tornado; hurricane; microburst; hail; flood; blizzard; extreme heat; pollution or fire events.

The following actions void the warranty: improper assembly; assembly on a foundation other than as described in the assembly instructions; use above intended and reasonable capacity; misuse; abuse; failure to perform ordinary maintenance (failure to remove snow over 8 inches deep; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Damage due to insects, transporting, or recasting the product voids the warranty. Use solely on this unit for reasons other than authorized repair voids the warranty.

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Suncast is not responsible for: loss of use of the unit; labor for repair; inspection fees or disposal costs.

THIS WARRANTY IS NONTRANSFERABLE: IT APPLIES ONLY TO THE ORIGINAL PURCHASER AND IN THE ORIGINAL ASSEMBLY LOCATION. FLOOR MODELS, CLEARANCE AND OPEN BOX UNITS ARE NOT COVERED BY THIS WARRANTY.

Notice

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WARRANTY - GENERAL

SUNCAST® Limited Warranty

This warranty is valid for products purchased on or after 10/2/12

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SUNCAST® Storage Cabinet Five Year Limited Warranty

Your SUNCAST® Storage Cabinet has a FIVE YEAR LIMITED WARRANTY against product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date. Incidental and consequential damages are not covered.

Warranty Claims

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The following actions void the warranty: improper assembly; assembly on a foundation other than as described in the

assembly instructions; use above intended and reasonable capacity; misuse; abuse; failure to perform ordinary maintenance; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Modification of the original product voids all warranties. Suncast assumes no liability for any modified product or consequences resulting from failure of a modified product. Damage due to moving, transporting, or relocating the product voids the warranty. Disassembly of this unit for reasons other than authorized repair voids the warranty.



THIS WARRANTY IS NONTRANSFERABLE. IT IS VALID FOR NORMAL HOUSEHOLD USE ONLY. THE WARRANTY IS VOIDED BY COMMERCIAL OR INDUSTRIAL USE. IT EXCLUDES FLOOR MODELS, CLEARANCE AND OPEN BOX UNITS.

Notice

Suncast® does not represent that this unit will meet city, county, state, homeowner’s association standards or zoning

requirements. The owner is responsible for securing all permits and meeting other requirements needed for placement, construction and use.

THE MANUFACTURER'S LIABILITY HEREUNDER IS LIMITED SOLELY TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT OR PART AND THE MANUFACTURER SHALL IN NO EVENT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH MAY RESULT FROM ANY DEFECT IN MATERIAL OR WORKMANSHIP OR FROM THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.

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SUNCAST® Furniture with Storage Five Year Limited Warranty

Your SUNCAST® Furniture with Storage has a FIVE YEAR LIMITED WARRANTY against product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date. Incidental and consequential damages are not covered.

Warranty Claims

To file a warranty claim contact the manufacturer, SUNCAST® CORPORATION, 701 North Kirk Road, Batavia, Illinois, 60510. Call toll free (800) 846-2345 or visit www.Suncast.com.



SUNCAST® will repair or replace only the parts that failed under the terms of the warranty. In some cases,

the replacement parts may not be identical, but they shall be of equal or greater performance than the original part.

We may require proof of purchase. Proof of purchase may be the original dated store receipt. We may require evidence of the failure. Evidence of failure may include photographs or returning failed components to SUNCAST.

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WARRANTY LIMITATIONS

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THIS WARRANTY COVERS ONLY DEFECTS THAT AFFECT THE FORM, FIT OR FUNCTION OF THE UNIT. It excludes natural aging of the unit, discoloration, ordinary wear and tear, ordinary weathering, sunlight fading, or rust. It excludes staining caused by mold, mildew, or tree sap and damage caused by animals including insects, vermin or household pets. The warranty does not cover damage caused by Acts of Nature including but not limited to: excessive wind; tornado; hurricane; microburst; hail; flood; blizzard; extreme heat; pollution or fire events. The warranty does not cover damage caused by Sun energy reflected from “Low-E” windows or other reflective materials. The user is responsible for protecting the product from damage in this situation.

The following actions void the warranty: improper assembly; use above intended and reasonable capacity; misuse; abuse; failure to perform ordinary maintenance; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Modification of the original product voids all warranties. Suncoast assumes no liability for any modified product or consequences resulting from failure of a modified product. Damage due to moving, transporting, or relocating the product voids the warranty.

Disassembly of this unit for reasons other than authorized repair voids the warranty.



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