

Warranty Terms

[Support Home](#)

PowerShot Digital Camera Limited Warranty SD300 For U.S.A. & Canada Only

The limited warranty set forth below is given by Canon U.S.A., Inc. (Canon U.S.A.) in the United States or Canon Canada Inc., (Canon Canada) in Canada with respect to the Canon-brand PowerShot Digital Camera purchased with this limited warranty, when purchased and used in the United States or Canada. The PowerShot Digital Camera purchased with this limited warranty is the only PowerShot Digital Camera to which this warranty card and the limited warranty provided by Canon U.S.A. or Canon Canada and stated on the card apply.

Your PowerShot Digital Camera or other contents, when delivered to you in new condition in its original container, is warranted against defects in materials or workmanship as follows: for a period of one (1) year from the date of original purchase, defective parts or a defective PowerShot Digital Camera returned to Canon U.S.A. or Canon Canada, or their authorized PowerShot Digital Camera service centers, as applicable, and proven to be defective upon inspection, will be repaired with new or comparable rebuilt parts or exchanged for a refurbished PowerShot Digital Camera, as determined by Canon U.S.A. or Canon Canada, or the authorized PowerShot Digital Camera service center.

This limited warranty applies to the PowerShot Digital Camera, CompactFlash™ memory card, compact power adapter, AC cable, video cable, PC/Mac IF cables and DC coupler. (The battery pack carries a separate 90-day limited warranty.) **THIS WARRANTY DOES NOT COVER ANY ACCESSORIES NOT MENTIONED ABOVE.** This limited warranty shall only apply if the PowerShot Digital Camera is used in conjunction with compatible computer equipment and compatible software, as to which items Canon U.S.A. or Canon Canada, shall have no responsibility. Non-Canon brand equipment and software that may be distributed with the PowerShot Digital Camera are sold "as is" and without warranty of any kind by Canon U.S.A. or Canon Canada, including any implied warranty regarding merchantability or fitness for a particular purpose, and all such warranties are disclaimed. The sole warranty, if any, with the respect to such non-Canon brand items is given by the manufacturer or producer thereof.

This limited warranty covers all defects encountered in normal use of the PowerShot Digital Camera, and does not apply in the following cases:

(a) Loss of or damage to the PowerShot Digital Camera due to abuse, mishandling, improper packaging by you, alteration, accident, electrical current fluctuations, failure to follow operating, maintenance or environmental instructions prescribed in Canon U.S.A.'s or Canon Canada's user's manual or services performed by someone other than Canon U.S.A. or Canon Canada, or an authorized PowerShot Digital Camera service center. Without limiting the foregoing, water damage, sand/corrosion damage, battery leakage, dropping the camera, scratches, abrasions or damage to the body, lenses or LCD display or damage to the connectors

or cables, AC adapter or CompactFlash memory card, will be presumed to have resulted from misuse, abuse or failure to operate the PowerShot Digital Camera as set forth in the operating instructions.

(b) Use of parts or supplies (other than those sold by Canon U.S.A. or Canon Canada) that cause damage to the PowerShot Digital Camera or cause abnormally frequent service calls or service problems.

(c) If the PowerShot Digital Camera has had its serial number or dating altered or removed.

NO IMPLIED WARRANTY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, APPLIES TO THE POWERSHOT DIGITAL CAMERA AFTER THE APPLICABLE PERIOD OF THE EXPRESS LIMITED WARRANTY STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON OR ENTITY WITH RESPECT TO THE POWERSHOT DIGITAL CAMERA SHALL BIND CANON U.S.A. OR CANON CANADA . (SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.) CANON USA OR CANON CANADA SHALL NOT BE LIABLE FOR LOSS OF REVENUES OR PROFITS, INCONVENIENCE, EXPENSE FOR SUBSTITUTE EQUIPMENT OR SERVICE, STORAGE CHARGES, LOSS OR CORRUPTION OF DATA, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE OR MISUSE OF, OR INABILITY TO USE, THE POWERSHOT DIGITAL CAMERA, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF CANON U. S.A. OR CANON CANADA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL RECOVERY OF ANY KIND AGAINST CANON USA OR CANON CANADA BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE POWERSHOT DIGITAL CAMERA SOLD BY CANON USA OR CANON CANADA AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO YOU AND YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF USE OR MISUSE OF, OR INABILITY TO USE, THE POWERSHOT DIGITAL CAMERA NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF CANON USA OR CANON CANADA. (SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.) THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE POWERSHOT DIGITAL CAMERA, OR THE PERSON FOR WHOM IT WAS PURCHASED AS A GIFT, AND STATES YOUR EXCLUSIVE REMEDY.

Canon U.S.A.

You may obtain technical support for your PowerShot Digital Camera as follows:

- E-mail support via our Web site at www.usa.canon.com

- Telephone assistance from a Canon U.S.A. Customer Care representative free of charge during regular business hours (currently Monday-Friday 9:00 a.m.-8:00 p.m. EST, excluding holidays) at 1-800-828-4040 or 1-800-OK-CANON (1-800-652-2666)

Canon Canada

You may obtain technical support for your PowerShot Digital Camera as follows:

- Telephone assistance from a Canon Canada Customer Care representative free of charge during regular business hours (currently Monday-Friday 9:00 a.m.-8:00 p.m. EST, excluding holidays) at 1-800-OK-CANON (1-800-652-2666)

Have your PowerShot Digital Camera serial number and your date of purchase available when you make the call to expedite service. A Canon Customer Care representative will attempt to diagnose the nature of the problem and correct it over the telephone. If the problem cannot be corrected over the telephone, you will be asked to follow the applicable procedures for MAIL-IN SERVICE. Note that a dated proof of purchase is required at the time of service. This requirement will be satisfied by providing a copy of your dated bill of sale.

* Technical support program specifics subject to change without notice.

MAIL-IN SERVICE

MAIL-IN SERVICE is a program under which your PowerShot Digital Camera is repaired by a Canon U.S.A. or a Canon Canada authorized PowerShot Digital Camera service center. You will be given the name, address and phone number of an authorized PowerShot Digital Camera service center, by contacting the Canon U.S.A., Customer Care Center at 1-800-828-4040 or Canon Canada Customer Information Centre at 1-800-OK-CANON (1-800-652-2666). It is your responsibility to properly package and send the defective PowerShot Digital Camera, together with a copy of your dated proof of purchase, a complete explanation of the problem and a return address to the authorized PowerShot Digital Camera service center at your expense. Do not include any other items with the defective PowerShot Digital Camera. The defective PowerShot Digital Camera covered by this limited warranty will be repaired and returned to you without charge by the authorized PowerShot Digital Camera service center. Any PowerShot Digital Camera received by the authorized PowerShot Digital Camera service center that is not covered by the limited warranty will be returned unrepaired, or at the discretion of the authorized PowerShot Digital Camera service center, you may receive a written estimate of repair at such cost as the service center may establish from time to time.

This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state (or province to province in Canada).

<p>Canon U.S.A., Inc., One Canon Plaza Lake Success, NY 11042 USA</p>	<p>Canon Canada, Inc. 6390 Dixie Road Mississauga, Ontario L5T 1P7 Canada</p>
---	---

The above address is not to be used for the MAIL-IN SERVICE program)	(The above address is not to be used for the MAIL-IN SERVICE program)
---	--

Notice to Owners of Canon PowerShot SD300 Digital Cameras Concerning Repairs for Cracked or Broken Liquid Crystal Display

If the liquid crystal display (“LCD”) screen on your Canon PowerShot SD300 digital camera cracks or breaks, you should contact Canon Technical Support at 1-800-828-4040 to make arrangements to send your camera to an authorized Canon service facility for evaluation. If your camera is evaluated at an authorized Canon service facility and, in Canon’s sole judgment, does not display evidence of extreme or excessive misuse or abuse, your camera’s cracked or broken LCD will be repaired free of charge if you have not previously received a complimentary LCD repair, and the camera will be returned to you. If you have previously received a complimentary LCD repair, or if your camera is evaluated at an authorized Canon service facility and, in Canon’s sole judgment, is found to display evidence of extreme or excessive misuse or abuse, you may still have your camera repaired if you agree to pay Canon’s regular fee for such repair. Prior to performing any repairs for which a fee will be charged, Canon will contact you to obtain your consent to such repairs. If you do not provide such consent, your camera will be returned to you without being repaired, and without incurring a repair fee.