

Warranty & Returns

[Q: What is the warranty on S'well products?](#)

A: S'well offers a one-year limited warranty on all bottles purchased from swellbottle.com and authorized retailers with proof of purchase. For more information regarding authorized retailers please visit our [authenticity page](#). This warranty covers any manufacturer defects, such as thermal performance issues, base becoming detached from the bottle and non-polished surfaces. To report a claim, please send an email to help@swellbottle.com with proof of purchase, reason for claim and pictures of your bottle. Specifically, please send a full-length photo of the front of the bottle, the bottom of the bottle and the claimed damage or defect area, if applicable. S'well reserves the right to request the product to be sent to our office for additional review and to verify the claim. All shipping labels will be provided by S'well.

S'well will review all cases. In the event that S'well deems a replacement is necessary, we will replace the product with the same style and size. If that product is not available, the closest style will be sent as a replacement.

S'well's one-year limited warranty does not cover any issues due to improper use, normal wear and tear, or loss / theft of the bottle.

[Q: What is the warranty and return policy on S'well Swarovski products?](#)

[Q: How long does a return take to process?](#)

[Q: What is the S'well return policy?](#)

Website: <https://www.swellbottle.com>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.