

## PRODUCT WARRANTY

### Appliance 1 Year Limited Warranty

Focus Products Group International, LLC ("the Company") warrants this appliance from failures in the material and workmanship for one (1) year from the date of original purchase with proof of purchase, provided that the appliance is operated and maintained in conformity with the Instruction Manual. Any failed part of the appliance will be repaired or replaced without charge at the Company's discretion. This warranty applies to indoor household use only.

This warranty does not cover any damage, including discoloration, to any non-stick surface of the appliance. This warranty is null and void, as determined solely by the Company, if the appliance is damaged through accident, misuse, abuse, negligence, scratching, or if the appliance is altered in any way.

THIS WARRANTY IS IN LIEU OF ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, PERFORMANCE, OR OTHERWISE, WHICH ARE HEREBY EXCLUDED. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY DAMAGES, WHETHER DIRECT, INDIRECT, INCIDENTAL, FORSEEABLE, CONSEQUENTIAL, OR SPECIAL ARISING OUT OF OR IN CONNECTION WITH THIS APPLIANCE.

If you think the appliance has failed or requires service within its warranty period, please contact the Customer Care Department at (866) 290-1851, or e-mail us at [customer care@focuspg.com](mailto:customer care@focuspg.com). A receipt proving the original purchase date will be required for all warranty claims, **hand written receipts are not accepted**. You may also be required to return the appliance for inspection and evaluation. Return shipping costs are not refundable. The Company is not responsible for returns lost in transit.

**Valid only in USA and Canada**

## REPLACEMENT PARTS

Replacement parts, if available, may be ordered directly from the Company several ways. Order online at [www.westbend.com](http://www.westbend.com), e-mail [customer care@focuspg.com](mailto:customer care@focuspg.com), over the phone by calling (866)290-1851, or by writing to:

Focus Products Group International, LLC.  
Attn: Customer Care Dept.  
P. O. Box 2780  
West Bend, WI 53095

To order with a check or money order, please first contact Customer Care for an order total. Mail your payment along with a letter stating the model or catalog number of your appliance, which can be found on the bottom or back of the appliance, a description of the part or parts you are ordering, and the quantity you would like. Your check should be made payable to Focus Products Group International, LLC.

Your state/province's sales tax and a shipping fee will be added to your total charge. Please allow two weeks for processing and delivery.

This manual contains important and helpful information regarding the safe use and care of your product. For future reference, attach dated sales receipt for warranty proof of purchase and record the following information:

Date purchased or received as gift: \_\_\_\_\_

Where purchased and price, if known: \_\_\_\_\_

Item number and Date Code (shown bottom/back of product): \_\_\_\_\_

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.