Doorbell Cam Installation Guide - Introduction

Before You Begin

Check Doorbell Chime Type

If your existing doorbell has a speaker, it's a digital chime. If it has a mechanical mechanism (usually in the form of two pistons that strike metallic keys), it's a compatible mechanical chime. You'll need to ensure that your doorbell is getting 16-24V from the transformer.

Read more about doorbell compatibility

Allow Time for Charging Doorbell Cam

As part of the installation and setup process, you'll be asked to charge the Doorbell Cam's internal battery for 30 minutes after you've mounted it to your doorbell wiring. Please factor this time into your planning.

Optimize Your Wireless Connection

For best performance, your Wi-Fi access point should be within 15-20ft of your door. Try to ensure that your Wi-Fi access point is on the same floor and as close to your Doorbell Cam as possible. If it is too far, the doorbell cam will not get a proper signal. Multiple stories or brick/stone walls within your home may also contribute to signal interference.

Read more about improving your Wi-Fi performance

Be Aware of Your Installation Surface

Surfaces such as brick, concrete, cement siding and stucco will require a masonry bit for drilling.

Also note that certain surface types such as brick and stucco can cause Wi-Fi interference. Stucco, for example, usually contains metal mesh wiring which can dramatically reduce the strength of your Wi-Fi signal.

What's in the Box

August Doorbell Cam

Doorbell Cam spacer, mounting plate and wiring

Smart Keypad spacer

Doorbell Cam wedge

Six (6) 1” screws

Six (6) 1” anchors

Four (4) Dolphin connectors

Hex key

What You'll Need

Tape measure

Hammer

Drill w/ drill bit set

Phillips screwdriver

Pen, pencil or fine-tip marker

Pliers or crimping tool

Next: Prepare for Installation

In order to give you the most accurate instructions possible, let's quickly check:

- Your doorbell location
- Your surface type