

## **An Error -50 message pops up after I use the JetDrive Lite for a while. How can I solve this problem?**

1. Please first check if the JetDrive Lite has become read only.
2. Please go to Disk Utility to erase your JetDrive Lite to exFAT file format.

If the problem still exists, please contact Transcend Technical Support for more help.

Note: Please back up your data stored on your JetDrive Lite before erase.

## **Why can't my MacBook recognize the JetDrive Lite after waking up from the sleep mode?**

Macbook will cancel permissions to reload external devices if you stay at the login screen for too long, and thus the JDL can't remount successfully upon wake-up.

We would suggest you input the password shortly after opening up the lid.