FAQ

How does Sonos Beam work with Amazon Alexa?

NOTE: Amazon Alexa voice control for your TV (*Alexa, turn the TV on/off*) will not work if Beam is connected via optical adapter.

Sonos Beam supports voice commands with Amazon Alexa. These include commands to start music and content with Spotify, TuneIn and Audible; commands to control other services started with the Sonos app, plus requests for popular Alexa features like "What's my Flash Briefing?" or "What's the weather?" or "Play Song Quiz".

How does Sonos Beam differ from Playbar and Playbase?

Sonos Beam is a more compact speaker and can fit almost anywhere. Playbar and Playbase have more speakers, so they produce louder sound with more width and bass. Beam is perfect for small to mid-sized rooms, whereas Playbar and Playbase are capable of filling large spaces.

Beam features HDMI connectivity and has Alexa voice control built-inwhile Playbar and Playbase rely on Optical and work with other Alexa-enabled devices.

Can I control my TV with Sonos Beam and Amazon Alexa?

For compatible TVs, Sonos Beam introduces commands specific to TV use, including "Turn on the TV" and "Turn off the TV". Sonos Beam also follows commands such as "Turn it up" and "Mute", applying them to the TV volume. Sonos Beam must be connected to your TV's HDMI-ARC input and your TV needs to support CEC features. Amazon Alexa voice control for your TV will not work if Sonos Beam is connected via optical adapter.

Compatible with FireTV and other video streaming devices that work with Alexa when they launch in your region.

Do Sonos Beam microphones hear me when audio is playing?

Yes. Five far-field microphones are built in to Sonos Beam to detect your voice from any direction, anywhere in the room. You can speak at natural volume to activate Alexa-supported voice commands.

Can I turn off the far-field microphones?

Yes, simply touch the microphone icon and the light will turn off/on. When the microphone light is on, Alexa is ready for a voice command. When the light is off, the microphone is off. This ensures privacy when you want it.