

# Warranty

The warranty covers all defects in materials, workmanship or quality when the product is used in a normal domestic setting and in accordance with the use and care instructions found in the booklet or the packaging provided with the product. The warranty does not cover normal wear and tear as well as discoloration, fouling, scratches, [corrosion](#), distortion due to improper use.

The warranty does not cover damages from abuse, commercial use and other non-consumer use such as neglect, damages due to mechanical impact or chemical reactions and any use not in accordance with the instructions provided with the product. Furthermore, in the case of cookware pieces, the warranty is null and void in the event of exposure of the product at high temperature for an extended period of time or use of metal utensils and scouring pads, steel wools, abrasive cleaners, bleach and oven cleaners. These exclusions in the warranty are also applicable to all non-stick coated products.

The warranty is limited to the repair of the defective product or, in the event that repair is impossible, to the replacement with a similar product or one of equivalent value if the product is no longer in production. In the case of a set made of many pieces, we will only replace the defective piece of the set.

The decisions remain at our discretion and are final.

For any claim, you must contact our client services by [email](mailto:information@starfrit.com) (information@starfrit.com) or over the phone on 1 800 361-6232.

<https://www.starfrit.com/en/warranty/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.