

Warranties

Warranty Guidelines

Many products sold by Wine Enthusiast come with a limited warranty provided by the product manufacturer. While Wine Enthusiast attempts to facilitate any warranty work between our customers and the manufacturers, all warranties are provided solely by the manufacturers. Wine Enthusiast makes no express warranties of any kind and disclaims any implied warranties, including the implied warranty of fitness for a particular purpose and the implied warranty of merchantability. Wine Enthusiast has no liability to any person or entity with respect to any liability, loss or damage, including actual, indirect, special, incidental or consequential damage, caused directly or indirectly by the use or performance of any product sold by Wine Enthusiast. Rights may vary from state to state.

Items that have been discontinued that qualify for replacement under warranty terms will be replaced by a model of equal or lesser value that is as similar to the original defective unit as possible as deemed by Wine Enthusiast. In the event a single unit needs replacement that was marketed and purchased along with a second unit as a double unit, and said model has been discontinued, the defective unit will be replaced by a model of equal or lesser value that is as similar to the original defective unit as possible as deemed by Wine Enthusiast. This may result in the replacement unit not identically matching the original unit, in which case the customer will be offered a discount as determined acceptable by Wine Enthusiast to purchase the new matching unit to complete the double unit.

Wine Cellar Warranty Registration

If you bought a Wine Enthusiast Wine Cellar or Wine Refrigerator through one of our Retail Partners, please call our Wine Cellar Specialists at **800.356.8466 Ext #2**.

Wine Cellar Warranty Policy

The Wine Enthusiast companies in agreement with our manufacturers warranties all wine cellars to be free from defects due to workmanship or material under normal use and service for a period of (1) year from receipt for both parts and labor.

NEW WINE CELLARS ONLY

If your wine cellar is not operating within the Manufacturers' specifications, Wine Enthusiast and/or the Manufacturer reserves the right to repair or replace the wine cellar. Wine Enthusiast may request the consumer to contact a local refrigeration company to service the wine cellar. All cost for labor and materials is covered for 1 full year from date of receipt. If Wine Enthusiast deems the unit not repairable, Wine Enthusiast will use the value of your original order toward a replacement. However, the customer will be responsible for all shipping costs on the replacement after the initial 90 days. Extended warranties are available for an additional cost at the time of purchase or up to 30 days from the unit being in home. *(These warranties will extend the 1 year warranty to 2, 3 or 5 years).*

Manufacturer warranties and extended warranties/protection plans are not transferable.



800.648.6058

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.