

Limited Warranty

This limited Warranty is only valid if the Warranty Card has been filled out and returned with proof of purchase within allotted time period. This limited Warranty is extended to the original purchaser (consumer) from the manufacturer of The PoolCleaner™, POOLVERGNUEGEN, 3195 Regional Pkwy, Santa Rosa, CA 95403, USA . Tel (707) 566 0400.

POOLVERGNUEGEN warrants this cleaner to be free from defects in materials and workmanship for a period of one year from the original date of purchase, subject to all the following conditions and exclusions.

1. This limited warranty excludes and does not cover all parts that are subject to normal wear and tear such as, but not limited to any moving parts, tires, skirts, turbine vanes, bypass valve, steering cam, gears, and bearings, bag, which are warranted free from defects when shipped from POOLVERGNUEGEN.
2. This limited warranty is for the replacement of alleged defective parts during the term of the warranty; owner may ship the product by prepaid freight to POOLVERGNUEGEN (3195 Regional Pkwy, Santa Rosa, CA 95403). Enclose a letter including the serial number, date of purchase, name telephone number and address of owner and a description of the problem. POOLVERGNUEGEN, upon determination and at our option, will repair and return to the owner all defective parts that are covered by this warranty. Any parts not covered by this limited warranty will be returned to owner freight collect. All charges or expenses for freight to and from the factory, removal and reinstallation of the product are the responsibility of the owner (purchaser). This limited warranty is for the replacement of defective parts, and does not cover any labor charges, packing, handling or shipping.
3. This Limited Warranty is only extended to the original purchaser (consumer) and only during the time in which the original purchaser occupies the premises where the cleaner was originally installed. It does not apply to any subsequent purchasers or recipients of the cleaner.
4. Certain parts are subject to wear during usage (such as tires, bags, vanes, etc). This limited warranty does not include the replacement of such parts due to normal wear, cosmetic situations including but not limited to: discoloration or fading due to sunlight or chemicals, scratches, scuffs etc.
5. This limited warranty does not cover any loss, damage, injury, or malfunction of the equipment due to the failure to properly maintain and or operate the Cleaner, or alteration of the equipment, tampering, and Act of God, abuse, misuse, negligence, omissions.
6. This cleaner is intended for a properly designed and maintained swimming pool. The limited warranty does not cover pools that have a defective design, are improperly maintained, and are inappropriate for the Cleaner's operation.
7. This limited warranty does not cover damage or injury from improper installation, pump running dry, damage due to loss of prime or plugged pipes.
8. This limited warranty does not cover any change in appearance, damage, malfunction due to chemical reactions.
9. POOLVERGNUEGEN is not responsible for any loss of time, inconvenience or any consequential expenses such as telephone calls, labor etc unless required by law.
10. This limited warranty is only valid in the USA and Canada.
11. This limited warranty is in lieu of any other warranties express or implied, including the warranties of merchantability or fitness. Any such implied warranty imposed by state consumer law is limited in duration to one (1) year from date of purchase.

No distributor, dealer or representative has any authority to make any warranties express or implied concerning The PoolCleaner™ except as contained herein. Unless warranty card has been received by POOLVERGNUEGEN, POOLVERGNUEGEN reserves the right to refuse repair service or to honor warranty.