

Warranty Information:

EcoSmart stands behind its products with the most extensive warranty on the market for select electric tankless water heater models. A technical support team is available to help with issues regarding sizing, installation and maintenance. Please review warranties in full for more detailed information.

Highlights of Warranty for Products: Residential Heaters ECO 8 - ECO 36

Limited Lifetime Warranty on Exchangers, Electronics, and Elements
(5 years outside of continental US and Canada)

Highlights of Warranty for Products: POU 3.5 and POU 6

One (1) year warranty on Exchangers, Electronics, Elements
(1 year outside of continental US and Canada)

Highlights of Warranty for Products: ECO MINI 1, 2.5, 4 or 6

Five (5) year warranty for leaks, two (2) years on parts
(1 year outside of continental US and Canada)

To be eligible, heater must be installed by licensed plumber/electrician within (30) days of purchase, unless otherwise approved. Warranty registration must be filled out completely and post marked within (30) days of purchase, unless otherwise approved.

For more information on warranties, please refer to the warranty documents for each product.

- Telephone - 877 474 6473
- Email - support@ecosmartus.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.