

What is the warranty period for Xbox 360 consoles and accessories?

The warranties are:

- **Xbox 360 console:** One year
- **Original Xbox 360 console with three flashing red lights or error E74:** Three years from the console purchase date

Note This does not apply to the Xbox 360 E console or Xbox 360 S console.

- **Kinect sensor:** One year
- **Accessories:** 90 days

For the complete warranty, see [Product Warranty and Software License: Xbox 360 S Console and Kinect Sensor Bundle](#).

How do I register my product?

Your product must be registered to request a repair. To register, you need a free Microsoft account so you can sign in to Microsoft services. If you don't have a Microsoft account, [create a Microsoft account](#). Then, follow these steps:

1. Sign in at the [Xbox Online Service Center](#) with your Microsoft account credentials (email address and password).
2. Under **Devices**, click **Add a device**.
3. Under **Register a device**, the name, phone number, country, and state fields are pre-populated based on your profile information. Make sure they are correct.
Note If your profile information is incorrect and you want to update it, click your name in the top-right corner, and then click **Profile**.
4. In the **Serial number** field, enter your product's [serial number](#), then click **Register**.

The registered product now appears in **Device Manager**. (To see it, click **Manage devices** under **Home** at the top of the page.)