

Do I pay to use the app?

The Walabot DIY app is a free download. The App allows in-app purchase for extra features.

Does the Walabot DIY Plus come with a longer cable?

The Walabot DIY Plus is sold with a standard microUSB and a Type-C cable. Additionally, replacement cables can be purchased from our online store.

What are the protective strips on the Walabot DIY Plus? Where is the protective film?

As an updated way to protect your surface from scratches, the Walabot DIY Plus now comes with embedded Teflon strips on the flat side of the Walabot DIY Plus. These strips enable a smooth glide along walls for an easier scanning experience. When using the strips on the Walabot DIY Plus there is no need for the protective film, which comes standard with the Walabot DIY.

Does the Walabot DIY Plus need to calibrate on each new wall?

When using the Walabot DIY Plus, calibration is necessary at the start of working on a new wall to get a correct baseline for accurate detection. Taking the Walabot off the wall and then bringing it back to same wall **doesn't** require re-calibration.

Can the Walabot DIY Plus show the depth of an object?

The Walabot DIY Plus is not able to detect the depth of objects at this time. This is a feature we hope to release in the future.

Can the Walabot DIY Plus scan horizontally

The Walabot DIY Plus can scan horizontally and vertically in Expert Mode. When in Images Mode the Walabot DIY Plus needs to be parallel with the object for an accurate reading. If you do not know which direction the object is, switch to Expert Mode for clarification and to trace the object accurately.

Can the Walabot DIY Plus trace pipes/wires in Images Mode?

On drywall or concrete, it is possible to use the Walabot DIY Plus in Images Mode to trace the path of a pipe or wire, however, we suggest using Expert Mode for this action as it will provide more accurate results.

Can the Walabot DIY Plus distinguish between wires and pipes?

The Walabot DIY Plus cannot distinguish between wires and pipes.

What types of objects can the Walabot DIY Plus detect?

The Walabot DIY Plus is able to detect wooden and metal studs, PVC and metal pipes and wires. In Plaster Mode the Walabot DIY Plus can detect studs.

Does it work with PCs or tablets?

The Walabot DIY Plus is not supported on PCs or tablets.

Does it work with iPhone?

The Walabot DIY Plus is not supported by iOS devices such as iPhones.

How do you attach the Walabot DIY Plus to a phone?

The Walabot DIY Plus comes with a washable and reusable gel pad to adhere the phone to the Walabot device.

Will the Walabot DIY Plus work on wallpapered walls?

Yes, the Walabot DIY Plus will work on both drywall and lath/plaster walls covered with wallpaper.

What phones does the Walabot DIY Plus work with?

Like the Walabot DIY, the Walabot DIY Plus is compatible with phones that run Android 6.0 or above with USB On-the-Go (OTG) support.

Does the Walabot DIY Plus need a phone?

The Walabot DIY Plus requires a phone and connection to the Walabot DIY app. The app is a free download on the Google Play Store for the Walabot DIY Plus. The Walabot DIY Plus is compatible with phones that run Android 6.0 or above with USB On-the-Go (OTG) support.

What's the difference between the Walabot DIY and the Walabot DIY Plus?

The Walabot DIY is able to detect objects inside your wall on drywall and concrete. The Walabot DIY Plus has an additional feature that allows the device to also be used on lath and plaster walls in Expert Mode to locate objects inside your wall.

The Walabot DIY Plus comes with embedded Teflon strips that enable a smooth glide along walls for an easier scanning experience.

How do I update the software?

The Walabot DIY application is the software that interprets the data received by the device. We regularly update the Walabot app with new features, advanced capabilities and improved user experience. When available, these updates can be downloaded on our app page (Walabot DIY) on the Google Play Store by selecting "upgrade."

What languages do you offer support in?

The Walabot DIY application is currently available in English.

We offer support via email and/or phone in English, German, and Spanish.

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What is Walabot DIY able to detect?

Walabot DIY is ideal for detecting studs, pipes, wires, and movement within 4 inches /10 centimeters in drywall and concrete walls.

It can detect the following: wood and metal studs, metal pipes, PVC/plastic pipes, wires, conduit, and re-bar. It can also detect movement such as rodents running through the wall, termite nests, and beehives.

How does the Walabot DIY work?

Walabot DIY is a device that uses Radio Frequency (RF) technology to see into drywall/concrete walls to identify studs, pipes, wires, and movement. It connects to your Android phone via USB cable and works through a dedicated app found on the Google Play Store. The app is free to download and can be found by searching "Walabot DIY."

Note: The app cannot work without the Walabot DIY device.