

Satisfaction Guarantee

We guarantee everything we make! If for any reason you are not satisfied with an OXO product, return it for replacement or refund. Please contact OXO's customer service department and we will be happy to assist you.

OXO Customer Service is available Monday through Friday, 8:00 am - 6:00 pm ET. We are closed on major US holidays.

E-mail: Please fill out the form to the right. Items with * are required. We will make every effort to respond within 3 business days.

Phone: (800)545-4411

Fax: (717)709-5350

Mail: OXO Consumer Care Center
1331 South Seventh St.
Second Floor
Chambersburg, PA 17201

International Within the United Kingdom only:
UK Consumer Services

Inquiries: E-mail: info@hot-uk.co.uk
Phone: 0114 290 1455

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.