

100% SATISFACTION GUARANTEED!

We hope you love your FitDesk! And if you have any questions, comments or any problems whatsoever, email us at customerservice@fitdesk.net we will respond fastest this way.

We offer a full 3 year parts replacement guarantee for all moving parts on your FitDesk Exercise Bike. Shipping will be buyer's responsibility. However, we can offer our discount to save on the parts delivery. Due to the fact that it is the buyers responsibility to properly assemble and maintain by checking and tightening the pedals to the crank arms these parts are NOT covered under our warranty beyond 30 days.

However, if for any reason you are not satisfied or need to return your FitDesk Bike Desk, Tabletop Standing Desk, Pro Trainer Desk, Under Desk Elliptical product, we offer a 100% refund for 30 days after your purchase date. Simply contact us by email for an RMA#. Buyer will be responsible for the return of the above FitDesk products. Contact us for pre-paid return shipping discounts using our UPS account. This will lower your return costs. **IMPORTANT:** Please make sure to save the original carton to return ALL the components of your FitDesk product in the condition that it arrived in. We will need to charge a 15% repair fee if the goods are not in a condition we can use as a refurbished unit. Refunds will be sent within 3 days of receiving the unit. Care must be taken not to damage the frame with scratches or bends. Please contact us directly to discuss the return of this product.

Also, please include a short note telling us why you are returning the FitDesk as this information is very important in helping us to improve our future products. Finally, please make sure to include the name that was on the original order and to allow up to 2 weeks for the refund to be completed.

Your satisfaction is our #1 priority!

E-mail: customerservice@thefitdesk.com (preferred)

Call: 615-669-9004

Website: <http://www.thefitdesk.com/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.