Manufacturers’ warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who sold the product. Please review the warranty carefully, and contact the manufacturer if you have any questions.

Limited Warranty

Neato Robotics, Inc. Limited Warranty

Neato Robotics, Inc. warrants to the original purchaser ("you" or "your") that your Neato Robotics hardware product ("Product") shall be from defects in material and workmanship for 1 year from the original date of purchase. You may also find the full details of this limited warranty by selecting your Product in the Online Support section of our website at www.neatorobotics.com. Except where prohibited by applicable law, this warranty is nontransferable and is limited to the original purchaser. This warranty gives you specific legal rights, an may also have other rights that vary under local laws. If you are dealing as a consumer this limited warranty does not affect your statutc rights.

Remedies

To the maximum extent permitted by applicable law, Neato Robotics' entire liability and your exclusive remedy for any breach of warrai during the applicable warranty period shall be, at Neato Robotics' option, (1) to repair or replace the Product, or (2) if Neato Robotics cai reasonably repair or replace the Product to refund the price paid, provided that the Product is returned to the point of purchase or such c place as Neato Robotics may direct with a copy of the sales receipt or dated itemized receipt. Shipping and handling charges may appl where prohibited by applicable law.

Neato Robotics may, at its option, use new or refurbished or used parts in good working condition to repair or replace any Product. Any replacement Product will be warranted for the remainder of the original warranty period or thirty (30) days from the date of shipment of replacement Product, whichever is longer or for any additional period of time that may be applicable in your jurisdiction.

How to Obtain Warranty Support

Before submitting a warranty claim, we recommend you visit the support section at www.neatorobotics.com for technical assistance. warranty claims are generally processed through the point of purchase during the first thirty (30) days after purchase; however, this peri time may vary depending on where you purchased your Product – please check with Neato Robotics or the retailer where you purchase Product for details. Warranty claims that cannot be processed through the point of purchase and any other Product related questions sh addressed directly to Neato Robotics. The addresses and customer service contact information for Neato Robotics can be found in the documentation accompanying your Product and on the web at www.neatorobotics.com.

Exclusions

This warranty does not cover consumable parts such as batteries, filters, or brushes that are subject to normal wear; or problems or dan resulting from (1) accident, abuse, misapplication, or any unauthorized repair, modification or disassembly or opening of the chassis of

Product; (2) improper operation or maintenance, use not in accordance with Product instructions or connection to improper voltage sup negligent use or care, neglect or careless operation of the Product; (4) use of consumables, parts and accessories, including batteries, Product, other than those produced or recommended by Neato Robotics except where such restriction is prohibited by applicable law; use in a commercial environment as the Product is designed for residential use only.

In addition, to the maximum extent permitted by applicable law, this warranty does not cover Products (1) used outside the country of purchase; (2) not purchased from an authorized dealer of Neato Robotics; (3) repaired or altered by parties other than Neato Robotics, I authorized agents; (4) whose serial numbers have been altered or removed; or (5) damaged from external sources such as transit, weat electrical outages or power surges.

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If you are dealing as a consumer in the European Economic Area or Switzerland, the paragraph above does not affect your statutory righ

Limitation of Liability

Nothing in this limited warranty limits or excludes Neato Robotic's liability for death or personal injury caused by negligence, for representations made fraudulently or for any other liability which cannot be limited or excluded by applicable law.

Some jurisdictions do not allow the exclusion or limitation of implied warranties, or the exclusion or limitation of incidental or conseque damages, so the limitations or exclusions set out below may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary under applicable law. If you are dealing as a consumer in the European Economic Area or Switzerland, this not affect your statutory rights.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, NEATO ROBOTICS, INC. SHALL NOT BE LIABLE FOR LOSS, WHETHER OR INDIRECT, OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS OR OTHER FINANCIAL LOSS, OR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, REGAR OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF NEATO ROBOTICS HAS BEEN ADVISED OF THE POSSIBILITY SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, NEATO ROBOTICS' ENTIRE LIABILITY SHALL BE LIMITED, AT NEATO ROBOTIC'S OPTION, TO REPLACEMENT OR REPAIR OF THE PRODUCT OR REFUND OF THE PURCHASE PRICE PAID.

THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE AND, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, STATES YOUR EXCLUSIVE REMEDY.

To the maximum extent permissible by applicable law, Neato shall not be liable for any claims for property damage caused by incorrec misuse or use of the Product otherwise than in accordance with the documentation accompanying the Product, including without limit any claims for property damage resulting from running the Product over electrical cords or the Product picking up loose debris or other items or obstacles.

No Other Warranties

No Neato Robotics dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

Neato Robotics Address

Neato Robotics, Inc.

8100 Jarvis Avenue
Newark, CA 94560 U.S.A.

November 04, 2013

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