

Statement of Limited Guarantee

Guaranteed Glassware

Our Guarantee covers products within the following Luigi Bormioli collections: Allegro, Bach, Classico, Crescendo, and Prestige.

Congratulations! You now own the highest quality stemware available. Made in Italy, your new glasses represent an exciting combination of elegance and technology. In addition to having ideal bowl shapes, fine rims, and beautifully drawn stems that are synonymous with Luigi Bormioli glassware, your glasses were produced in SON.hyx; Luigi Bormioli's proprietary combination of lead - free materials. The result is a glass that is extremely brilliant in color, has a beautiful sound, maintains its clarity after thousands of industrial dishwashing cycles, and possesses a level of durability and strength that you can enjoy for many years to come. Salute!

Care & Handling

Feel free to hand wash or place in the dishwasher after each use. Make sure to rinse thoroughly in order to maximize your wine tasting experience.

LIMITED Guarantee Coverage & Details*

The 25 year limited manufacturers' guarantee covers chipping on the rim or foot as well as any discoloration or cloudiness resulting from washing. If you experience any of these issues Luigi Bormioli will replace your glass at no cost to you (customer is responsible for the cost to return chipped/discolored glass to Luigi Bormioli).

****This guarantee does not cover broken glassware or any glassware that is damaged as a result of improper care and handling.***

Guarantee Claim Return Details

Luigi Bormioli will replace any glassware that has evident rim/foot chipping and/or discoloration/cloudiness. Luigi Bormioli reserves the right to replace the glass with a substitute product of equal or greater quality in the event this glassware is no longer in production. Please wrap carefully, include a copy of your original receipt and ship to the following address for a replacement product. Make sure to include a return address in order for us to send you the replacement.

Luigi Bormioli
5 Walnut Grove Drive
Suite 140
Horsham, PA 19044
Attn: 25 Year Guarantee Claims Department

Disclaimer

Luigi Bormioli reserves the right to examine each case and determine in its sole discretion if the claim warrants a replacement or not. Luigi Bormioli makes no other warranty (express or implied) for its products with this statement of guarantee. This is a limited guarantee - restrictions apply. See store for Statement of Limited Guarantee.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.