

LIMITED WARRANTY

Adesso provides a one year limited warranty for all of its products against defects in material and workmanship.

During this period, Adesso will repair or replace any product which proves to be defective. However, Adesso will not warranty any product which has been subject to improper freight handling, shipping abuse, neglect, improper installation or unauthorized repair. The warranty will not cover products installed with components not approved by Adesso and products where the sealed assembly trace has been broken.

If you discover a defect, Adesso will, at its option, repair or replace the product at no charge to you provided you return it during the warranty period with freight charges pre-paid to Adesso. Before returning any product, you must obtain a Return Merchandise Authorization number (RMA). This RMA # must be clearly marked on the outside of the package you are returning for warranty service. Be certain to also include your name, shipping address (no PO Boxes), telephone number, and a copy of the invoice showing proof of purchase in the package.

SUPPORT

We have listed most of our FAQ's (Frequently Asked Questions) at: <http://www.adesso.com/faqs.asp>. Please visit our FAQ Service & Support pages before you contact our E-mail or Telephone Support.

Email Support: If our FAQ's do not help you resolve your issues, please email support@adesso.com.

Telephone Support:

Toll Free: (800) 795-6788

9:00AM to 5:00PM PST Monday - Friday

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.