

ecoSAVER WARRANTY

1. Horizon warrants its ecoSAVER solar panels for 5 years from the date of purchase on a pro rata basis with terms and conditions described below and extends this limited warranty to the original retail purchaser.
2. From the date of purchase and for the next 5 years the following pro rata schedule applies:
Year 1 – full warranty replacement
Year 2 – purchaser pays 50% Of suggested list price at time of replacement
Year 3 – purchaser pays 60% Of suggested list price at time of replacement
Year 4 – purchaser pays 75% Of suggested list price at time of replacement
Year 5 – purchaser pays 90% Of suggested list price at time of replacement
3. After the prepaid return of a solar panel to Horizon at its location in Chicago IL, Horizon will at its sole discretion repair or replace any solar panel found to be defective in material or workmanship subject to the limitations and exclusions listed below.
4. Horizon does not warrant any damage to the solar panels or failure of the solar panel system due to:
 - Improper installation or failure to follow the instructions provided by the manufacturer;
 - Freezing caused by improper winterization, drainage or storage of the solar panel system;
 - Damage caused by or related to repair or alterations performed by any service other than those authorized by Horizon;
 - Improper handling or misuse of the product, or use for any other purpose than for which it was intended.
5. Horizon does not warrant any parts that are deemed consumable such as “O” Rings, Nylon Straps and Plastic Hose provided by other manufacturers.
6. This warranty does not constitute either a performance or satisfaction guarantee. It is the responsibility of the product owner to regularly test and check the product for proper function and safety.
7. Any parts sent to Horizon and returned to the purchaser shall be removed and installed or reinstalled at the owner's expense. Under no conditions will Horizon or Dealer be responsible for labor charges, loss of water or chemicals. The purchaser must prepay freight charges for any parts sent to Horizon for repair or replacement. Freight charges for the return of parts to the purchaser shall be paid by purchaser.
8. This warranty extends only to the original purchaser of the ecoSAVER solar panel system whose name appears as purchaser on the original retail receipt and no rights accruing to the original purchaser under this warranty shall be assigned to any subsequent purchaser.
9. This warranty shall be unenforceable so long as the purchaser is in default under any agreement executed in connection with the purchase or installation of the ecoSAVER solar panel system.
10. Horizon shall in no way be liable or responsible under any circumstances or in any amount for:
 - Any consequential or incidental damages or injury to person or property using or used in connection with this product;
 - Any other warranties or representations, either express or implied, whether of merchantability, fitness for a particular purpose, or other, made by Horizon, other than those specifically set forth in this warranty;
 - No person, firm or Corporation is authorized to make any representations or incur any obligations in the name of or on behalf of Horizon except as stated herein;
 - This warranty is expressly understood to be the exclusive remedy available to the purchaser and contains the full and complete agreement between Horizon and the purchaser.

To initiate a claim: **Submit Original Retail Receipt (Proof of Purchase)**

Call: 773-287-7131 **Fax:** 773-287-7146 **Email:** horizon1542@sbcglobal.net or

Mail: Horizon Ventures 5050 West Lake Street, Chicago Illinois 60644 *Please allow 4 – 6 weeks for warranty claims to be settled.*



WARRANTY REGISTRATION ecoSAVER Solar Heating Stytem

Please Print

PURCHASER: _____

ADDRESS: _____ CITY: _____

STATE/PROVINCE/COUNTRY: _____ ZIP/POSTAL CODE: _____

MODEL:

10' ecoSAVER System ☐

20' ecoSAVER System ☐

DEALER NAME

PURCHASE DATE

SIGNATURE

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.