

## **SOL REPUBLIC LIMITED WARRANTY**

[CLICK HERE TO SUBMIT A WARRANTY CLAIM](#)

Your SOL REPUBLIC product is covered by a worldwide limited warranty by SOL REPUBLIC Inc., 9375 SW Commerce Circle, Suite 9A, Wilsonville, OR, 97070 USA for defects in materials and workmanship. The warranty period is two years for SOL REPUBLIC products purchased in the European Union and one year for all other countries.

When you purchase SOL REPUBLIC products you may be entitled to additional statutory rights. For example, consumer laws across the European Union provide statutory rights in addition to the coverage you receive from the SOL REPUBLIC Limited Warranty. The SOL REPUBLIC Limited Warranty does not affect your statutory rights.

The warranty period starts from the date of purchase of new or refurbished products purchased from SOL REPUBLIC or an authorized SOL REPUBLIC dealer by the first end-user. A defect caused by a materials or workmanship error, SOL REPUBLIC or its dealers will repair the product using new or refurbished replacement parts at no charge for labor or materials, or replace the product with a functionally equivalent product that is new or refurbished, or at the discretion of SOL REPUBLIC, refund the original purchase price. It is recommended the purchaser retain proof of purchase in the form of a receipt or bill of sale with the date of purchase and name of model purchased.

### **Restrictions**

This Limited Warranty does not cover:

Minor faults or deviations in quality of the product which are insignificant to the value of the product when used as described in the user guide;  
Cosmetic damage, acts of God, misuse, improper connection, improper use;  
Products purchased open box, sold as-is, by private party resale or any other third party purchases from unauthorized distributors; or  
Normal wear and other causes that are not defects in materials and workmanship.

Attempted repair by unauthorized repair personnel will void this Limited Warranty. Transfer of SOL REPUBLIC products through unauthorized distributors renders this Limited Warranty null and void. This Limited Warranty is also null and void if the product is damaged by a connecting product that may have caused damage through misuse or malfunction or if the factory model name or serial number has been altered.

If you would like to make a claim under this Limited Warranty you have the following options:  
Please visit [www.solrepublic.com/support](http://www.solrepublic.com/support) and complete the Warranty Form for limited warranty support. The form will require your name, mailing address, email address, phone contact, description of the defect or problem, a scanned copy of your receipt or invoice, and if possible, include a picture of the fault. We will validate your request and respond with how we will repair or replace your product; or

You may return your product to us. Please include your name, mailing address, email address, phone contact, description of the defect or problem, and a copy of your receipt or invoice. We will validate your request and respond with how we will repair or replace your product. Properly protect the product

in a shipping package, as we are not responsible for items lost or damaged in transit. The product can be shipped or mailed to SOL REPUBLIC, 9375 SW Commerce Circle, Suite 9A, Wilsonville, OR 97070 USA.

For customer service inquiries, please email [support@solrepublic.com](mailto:support@solrepublic.com), or call us at +1 877-400-0310 (a USA number international charges may apply), or contact us by mail:

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Wilsonville, Oregon, 97070 USA

SOL REPUBLIC B.V.  
Zekeringstraat 17 A  
1014 BM, Amsterdam  
The Netherlands

BASED ON THIS LIMITED WARRANTY, SOL REPUBLIC SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND. ALL IMPLIED WARRANTIES INCLUDING BUT NOT LIMITED TO MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE ON THIS PRODUCT ARE LIMITED IN DURATION FROM THE DATE OF ORIGINAL PURCHASE.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.