



The Minky Guarantee

- This guarantee is in addition to your statutory rights.
- To claim under our guarantee, please read the conditions stated below and then contact our consumer help line on 01706 716 114 or email productsupport@minkyhomecare.co.uk
- Minky Homecare guarantees the product to be free from defects in materials and workmanship for a period as stated on the product packaging.

Conditions

- The guarantee will only apply if the original, legible invoice or sales receipt is provided, indicating retailer's name and date of purchase.
- The liability under this guarantee only extends to the value of the product.

This guarantee does not cover:

- Normal fair wear and tear of the item.
- Periodic replacement items (e.g. in the case of ironing boards, ironing board covers and felt underlay are excluded; for rotary airers the clothes lines and any protective covers are excluded)
- Accidental damage
- Transit costs of returned and any replacement goods.

This guarantee is invalid if the product has:

- Not been used in accordance with the instructions.
- Been used with any third party accessories (including covers).
- Been modified/repared by the consumer.
- Been used in any way inconsistent with reasonable domestic use.

Minky Homecare reserves the right, at its discretion, to:

- Repair the product, using either new or refurbished parts.
- Replace the product.
- Refund the purchase price.
- Refund a percentage of the purchase price based on the remaining portion of the guarantee.



BY APPOINTMENT TO
HER MAJESTY THE QUEEN
MANUFACTURERS OF CLEANING
& LAUNDRY PRODUCTS
VALE MILL (ROCHDALE) LTD



BY APPOINTMENT TO
HIS THE PRINCE OF WALES
MANUFACTURERS & SUPPLIERS OF
CLEANING & LAUNDRY PRODUCTS
VALE MILL (ROCHDALE) LTD

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.