

# Warranty

## OSD Audio Limited Warranty

OSD Audio warrants to the original purchaser **only**, that OSD Audio will repair or replace, at OSD Audio's option, any OSD Audio product which is found to be defective in materials and/or workmanship for the duration of the warranty period listed below. This limited warranty terminates if the original purchaser sells or otherwise transfers this product to another party.

Warranty Period:

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| In-Ceiling/In-Wall Speakers<br>Parts and Labor | Ten (10) Years |
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| Indoor Volume Controls<br>Parts and Labor | Five (5) Years |
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| Amplifiers, Subwoofers & Selectors<br>Parts and Labor | Two (2) Years |
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| Outdoor Speakers & Volume controls<br>Parts and Labor | One (1) Year |
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| AV Cables, Wires & Connectors<br>Parts and Labor | One (1) Year |
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TV Wall Mounts  
Parts and Labor

Seven (7) Year

Defective products must be authorized for return by OSD Audio before being shipped back. Once a defective product has been approved for return, it is to be shipped, prepaid and insured, together with proof of purchase, to OSD Audio at the address listed at the bottom of this warranty page. Freight collect shipments will be refused. It is preferable to ship this product in the original shipping container to lessen the chance of transit damage. In any case, the risk of loss or damage in transit is to be borne by the purchaser.

If, upon examination at OSD Audio, it is determined that the unit was defective in materials or workmanship at any time during this warranty period, OSD Audio will, at its option, repair or replace this product at no additional charge, except as set forth below. If this model is no longer available and cannot be repaired effectively, OSD Audio, at its sole option, may replace the unit with a current model of equal or greater value. In some cases where a new model is substituted, a modification to the mounting surface may be required. If mounting surface modification is required, OSD Audio assumes no responsibility or liability for such modification. Products replaced or repaired under this Warranty will be returned to the original purchaser, within a reasonable time, with freight prepaid. All defective parts and products that have been replaced become the property of OSD Audio.

This Warranty does not include service or parts to repair damage caused by accident, disaster, misuse, abuse, negligence, inadequate packing or shipping procedures, voltage inputs in excess of the rated maximum of the unit, or repair/modification of the product by non-OSD Audio personnel. This Warranty also excludes normal cosmetic deterioration caused by environmental conditions. This warranty will be void on certain products with serial numbers if the Serial Number on that product has been removed or tampered with.

This Warranty is in lieu of all other expressed warranties. If the product is defective in materials or workmanship as warranted above, the purchaser's sole remedy shall be repair or replacement as provided above. In no event will OSD Audio be liable for any incidental or consequential damages arising out of the use or inability to use the product, even if OSD Audio has been advised of the possibility of such damages, or for any claim by any other party. Some states do not allow the exclusion or limitation of consequential damages, so the above limitation and exclusion may not apply.

All implied warranties on the product are limited to the duration of this expressed Warranty. Some states do not allow limitation on the length of an implied warranty. If the original purchaser resides in such a state, this limitation does not apply.

## Contact Information

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- **Call Us:** (888) 779-4968
- **E-mail Address** [support@osdaudio.com](mailto:support@osdaudio.com)
- **OSD Audio Headquarters:** 775 Columbia Street  
Brea, CA 92821
- **Customer Service Hours:** Monday - Friday: 8:30am to 5:30pm (PST)
- **Office Hours:** Monday - Friday: 8:30am to 5:30pm (PST)
  - **Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.**