

# Trouble Shooting Instruction

## 1. Can't Power On



**INSERT**



**OK**



**NG**

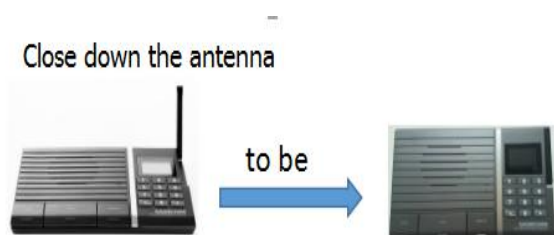
1. Check whether the plug is fully inserted, Don't press Talk button and Lock button when you plug in at the same time.
2. Check whether the cable has a problem with another intercom
3. Check whether the adaptor has a problem with another intercom

## 2. Poor audio quality, static, noise and interference.

- 1) Close down the antenna
- 2) Re-plug in the power cable
- 3) Change all intercom switch from A to B
- 4) Do not put the cable on the surface or antenna
- 5) Do not put too close, the two intercoms in the same room had better keep a distance of 12 feet or in a different room.
- 6) Do not place the intercom with other electronically appliance too closed.

It's better to move away over 1 meter .

- 7) Re-set to another new channel number referring to QUICK SETTING procedure



( 1 )

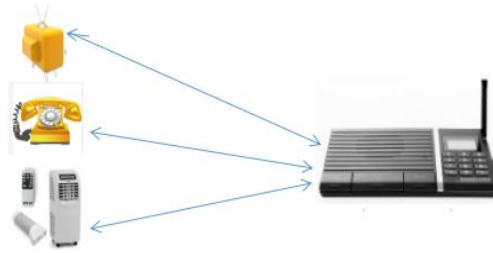


do not put the cable on the surface  
**NG**



keep a distance of 12 feet or set them in a different room

( 5 )

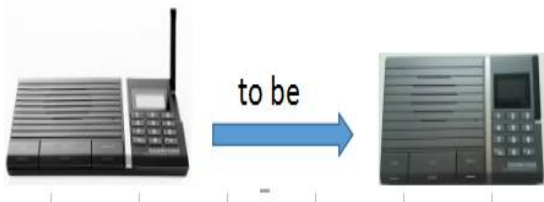


The distance between Electronically Appliance and Intercom should be over 1 meter

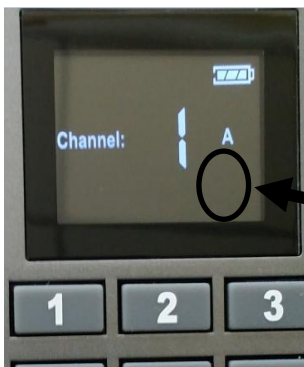
( 6 )

### 3. Can't talk or no working

- 1) Close down the antenna
- 2) Check whether the switch of all the units are on the same position , it's better to put all units on "A" position and " A" is shown on display
- 3) Check whether the " Group" number is the same for all the units.  
The factory default setting is "0" you can reset group number if there is no number on display or different number on display
- 4) Check the "selective call number" is right the one you want.
- 5) Check whether the button " LOCK, TALK or GROUP" is fully pressed there is red text on the LCD display means in transmitting state, Then you speaking. The other party can hear your voice.  
When the white text on the LCD display means in receiveing state, the other party can not hear you voice,



Close down the antenna



Check whether the switch position is on " A" factory default setting is "A"



Check whether the " Group" number is the same for all the unit. The factory default setting is "0"



Check the " selective call number" is right the one you want. when there is red text on the LCD display means transmitting state, Then you speaking the other party can hear your  
When the LCD display get to the white text it means in receiveing state, You can't speaking







# Trouble Shooting Instruction

## 1. Can't Power On



Insert



OK



NG

1. Whether the plug is fully inserted
2. Whether the cable has a problem with another intercom
3. Whether the adaptor has a problem with the another intercom

## 2. Poor audio quality, static, noise and interference.

- 1) Re-pulg in the power cable
- 2) Adjust Volume to Level 3 or Level 4
- 3) Do not put the cable on the surface or antenna
- 4) Do not put too close, the two intercom in the same room had better keep a distance of 12 feet or in a different room.
- 5) Set to another number refer to QUICK SETTING procdure



adjust volume to level 3 or 4



do not put the cable on the surface  
NG

### 3. Can't talk or no working

- 1) Whether channel is set to "A " it is same as speaking unit you can switch A , and " A" is shown on display
- 2) Whether Group is set to "0" it is same as other unit you can reset group number if they are no Number on display or other number on display
- 3) Whether Selective Number is right from speaking unit.
- 4) Whether the button is correct by pressing the LOCK, TALK or GROUP when speaking.

The LCD display the red text is transmitting state, you can speaking, the other party can hear you voice

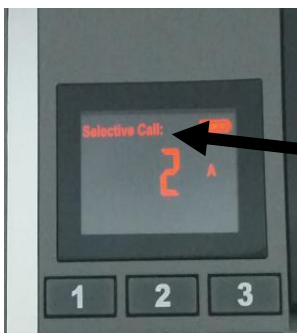
The LCD display the white text is receiveing state, the other party can not hear you voice, You can listening from other



Channel is set to A it is same as peaking unit



Group Call is set to 0 it is same as other units



Selective Call is other called unit number when text get red it is transmiting state, you can speaking when text get white it is receiving state, you can listening

### 4. Talking rang is not enough

Keep group button then insert the plug,