

Warranty

Supersonic provides a ninety (90) day parts and labor warranty for all of its products sold in the United States.

Basic Warranty Statement

Supersonic Electronics, Inc. ("Supersonic ") warrants this product to the original purchaser ONLY, to be free from defects in materials and workmanship under normal use, for ninety (90) DAYS from the date of original purchase. Supersonic agrees, at its option under the warranty period, to repair or replace the product if it is determined to be defective at "No Charge". The warranty does not cover cosmetic damage, antennas, AC cords, cabinets, head bands, ear-pads, or damage due to line power surges, connection to improper voltage supply or settings, Damage caused by leaking batteries, misuse, mishandling, improper application, accident, acts of G-d, or attempted repair by an unauthorized service agent.

In order to have your merchandise repaired or replaced by warranty, you must return the product FREIGHT PREPAID to the address below **within the duration of the warranty**. With the return of the product, You **MUST INCLUDE:**

1. **Proof of purchase**, which must have a purchase date that falls in the warranty period specified in the warranty card.
2. **All of the accessories** that came with the product package must be sent along with the main unit.
3. **A detailed description** of the problem you are having with the product. For return shipping and handling, in the amount specified above.
4. **Money order** payable to Supersonic Electronics, Inc., for return shipping and handling in the monetary amount found on the warranty card.

The Product must be sent in the original packaging or reasonable substitute to prevent damage. You "Must" include your full name shipping address and telephone number for our reference. No return will be shipped back to a PO BOX. If returned merchandise is found to have no problem, it will be returned back to the purchaser. Send all inquiries or returns to:

Supersonic Electronics, Inc.
Corporate Headquarters
6555 Bandini Blvd.
Commerce, CA 90040

A customer must follow the instructions indicated above in order to take advantage of Supersonics' warranty service. Supersonic will not be responsible for delays or unprocessed claims resulting from a purchaser's failure to provide any or all of the necessary information. It will take approximately 4 to 6 weeks to process your warranty request from the date of receipt. There are no express warranties except as listed above.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. SUPERSONIC SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

The warranty period of a repaired or replaced unit will be the balance of the original purchase date. For example, if the product was repaired 2 months after the original purchase date, the repaired unit will carry 1 month of warranty or remainder of initial 90-day warranty.

Cost for return shipping and handling

- MP3/MP4 Players \$19
- Home/Portable DVD Players \$25
- LCD TV 2.5"-12" \$30
- LCD TV 13"-22" \$45
- LCD TV/DVD 13"-22" \$49
- Accessories and Earphones \$9

Cost or replacement parts: \$10 shipping and handling + cost of parts

- Rechargeable Battery \$35
- Remote control \$25
- AC cable for audio units \$8
- DC cable \$20
- USB cable with charger and CD \$15
- Manual no charge from Website

Website: www.supersonicinc.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.