

LIMITED WARRANTY AND LIABILITY

The manufacturer warrants that if there are any defects in material or workmanship in this product during the first twelve (12) months after the date of its purchase, we will replace the product with an equivalent model, not including any labor or other installation costs.

Our obligation to replace the product as described above is conditioned upon (a) the installation of the product conforms to the specifications set forth in our installation instructions and (b) the product not having been damaged by unrelated mechanical or electrical activities.

Product replacement as described above shall be your sole and exclusive remedy for a breach of this warranty. This limited warranty does not cover any service costs relating to repair or replacement.

We shall not be liable for any incidental, special or consequential damages as a result of any breach of this warranty or otherwise, whether or not caused by negligence. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

The warranty above is exclusive and makes no other warranties with respect to description or quality of the product. No affirmation of fact or promise made by us, by words or action, shall constitute a warranty. If any model or sample was shown to you, the model or sample was used merely to illustrate the general type and quality of the goods and not to represent that the goods would necessarily be of that type or nature.

No agent, employee or representative of ours has authority to bind us to any affirmation, representation or warranty concerning the goods sold unless such affirmation, representation or warranty is specifically incorporated by written agreement.

ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE THAT MAY ARISE IN CONNECTION WITH THE SALE OF THIS PRODUCT SHALL BE LIMITED IN DURATION TO TWELVE (12) MONTHS FROM THE DATE OF PURCHASE. WE DISCLAIM ALL OTHER IMPLIED WARRANTIES, UNLESS WE ARE PROHIBITED BY LAW FROM DOING SO, IN WHICH CASE ALL SUCH IMPLIED WARRANTIES SHALL EXPIRE AT THE EARLIEST TIME PERMITTED BY APPLICABLE LAW. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

To obtain a replacement under this warranty any inoperative product or component must be returned, with proof of purchase, to Easy Heat at the addresses noted herein. Buyer is responsible for all costs incurred in removal and re-installation of product and must pre-pay shipment to factory or point of purchase.

In Canada
Heating Cable Warranty Dept.
99 Union Street
Elmira ON N3B 3L7
T. (800) 794-3766

In USA
Heating Cable Warranty Dept.
2 Connecticut South Drive
East Granby, CT 06026
T. (800) 537-4732

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.