

Warranty

All of our products carry a 1 year manufacturer's warranty, covering normal wear-and-tear. If the defect is covered under warranty and it falls within this time frame, we would be happy to send a replacement/part. Please follow the link below to create a Replacement Request Ticket in our customer care system. After submitting this completed form, a Customer Service Representative will be in touch within 36 business hours to discuss your claim.

1. [Click here to Request a Replacement](#)

2. When submitting a ticket, please select one of the following options from the dropdown menu depending on the damage claim.

a. For all Wildkin or Olive Kids products, please select: Damaged Claim (Not Furniture)

b. For all Levels of Discovery Furniture items, please select: Damaged Furniture Claim

Questions or Comments?

We'd love to hear from you!

866-727-0544

customercare@wildkin.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.