

ONE YEAR LIMITED WARRANTY

Your GTO[®] Accessory is warranted by the manufacturer against defects in materials and manufacturer workmanship for a period of one (1) year from date of purchase, provided the recommended installation procedures have been followed.

GTO[®] sells its products through authorized retail and on-line channels to ensure that consumers obtain quality pre-sale and after sale support and service. The warranty on GTO[®] products is NOT VALID if the products have been purchased from an unauthorized, on-line E-tailer (e.g., E-bay[®] sellers who are not authorized GTO[®] resellers), or if a product's serial number has been altered, removed, or replaced in any way. To verify that you are buying from an authorized, on-line GTO[®] e-tailer, visit www.gtoinc.com, or call 1-800-543-GATE.

In the case of product failure due to defective material or manufacturer workmanship within the one (1) year warranty period, the opener will be repaired or replaced (at the manufacturer's option) at no charge to the customer, if returned freight prepaid to Gates That Open, LLC, 3121 Hartsfield Road, Tallahassee, Florida, USA 32303. IMPORTANT: Call (850) 575-4144 or Fax (850) 575-8950 for a Return Goods Authorization (RGA) number before returning item(s) to the factory. Products shipped to the factory without an RGA number will not be accepted. Replacement or repaired parts are covered by this warranty for the remainder of the one (1) year warranty period or six (6) months, whichever is greater. GTO[®] will pay shipping costs (equal to United Parcel Service ground rate) for return to owner of item(s) repaired under warranty.

The manufacturer will not be responsible for any charges or damages incurred in the removal of the defective parts for repair, or the reinstallation of these parts after repair. Use of any components that are not GTO[®] specified (e.g. battery or transformer) will void the warranty. This warranty shall be considered void if damage to the product(s) was due to improper installation or use, use of non-GTO[®] specified or approved components or replacement parts, connection to an improper power source, or if damage was caused by lightning, electrical power surge, wind, fire, flood, insects, or other natural agents.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. This warranty is in lieu of all other warranties, either expressed or implied.

After the one (1) year warranty period expires, GTO[®] (or one of its authorized service centers) will perform necessary repairs for a nominal fee. Call GTO[®] at (800) 543-1236 or (850) 575-4144 for more information.

If you have any questions or concerns, please contact our Technical Service Department • M-F 8:00 am to 5:00 pm (ET) at 1-800-543-1236 or 850-575-4144.
Gates That Open, LLC • 3121 Hartsfield Road • Tallahassee, Florida 32303 • Telephone (850) 575-0176 • Fax (850) 575-8912 • website www.gtoinc.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.