



QUICK FIRE

PRO

MECHANICAL GAMING KEYBOARD

Cooler Master Products: Limited Warranty

This document describes the warranty terms for all Cooler Master product sold in Australia

For Australia only:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. (Cooler Master Co., Ltd, 9F., No.786, Zhongzheng Rd., Zhonghe Dist., New Taipei City 235, Taiwan R.O.C.)
Telephone: +886-2-3234-0050 (standard international call charges apply.)

Who the Warranty Protects:

This Warranty is valid to the original purchaser only.

What the warranty protects:

This warranty is valid only for the Cooler Master Products distributed by authorized dealer(s) in Australia. Please contact Cooler Master for warranty information and services:

- Cooler Master Pty Ltd.,: 9F., No.786, Zhongzheng Rd., Zhonghe Dist., New Taipei City 235, Taiwan R.O.C.
- E-mail Support: eservice@coolermaster.com.tw
- Online live chat support: www.coolermaster.com/livehelp
- Customer service: +886-2-3234-0050 (standard international call charges apply.)

What the warranty does not cover

1. Any product, on which the serial number has been defaced, modified or removed.
2. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
3. Repair or attempted repair by anyone not authorized by Cooler Master.
4. Damage to or loss of any programs, data or removable storage media.
5. Software or data loss occurring during repair or replacement.
6. Any damage of the product due to shipment.
7. Removal or installation of the product.
8. External causes, such as electric power fluctuations or failure.
9. Use of supplies or parts not meeting Cooler Master's specifications.
10. Normal wear and tear.
11. Failure of owners to perform periodic product maintenance as stated in User Guide, Such as cleaning of user-cleanable projector filters.
12. Any other cause which does not relate to a product defect.
13. Damage caused by static (non-moving) images displayed for lengthy periods of time (also referred to as image burn-in).

Limitation of implied warranties:

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Exclusion of damages

COOLER MASTER'S LIABILITY IS LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE PRODUCT.COOLER MASTER SHALL NOT BE LIABLE FOR:

- DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECT IN THE PRODUCT, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, INTERFERENCE WITH BUSINESS RELATIONSHIPS OR OTHER COMMERCIAL LOSS, EVEN IF ADVISED OF THEIR POSSIBILITY OF SUCH DAMAGES.
- ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE
- ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY

Warranty Information:

If the goods is found with reasonable defect within the period of (refer to Table A.,) starting on the first day of purchase (with proof of invoice), this is what you must do, to claim the warranty from the above address.

Procedures:

1. Consumers should return to the shop where he/she has bought the goods, After confirming with the shop with a valid invoice, they may approach the distributor for RMA claim.
2. After confirmed by the distributor that the goods was damaged due to natural causes, replacement and repair will be done by distributor (including brand new or refurbished goods)
3. All faulty goods must return to the distributor, expenses for returning the faulty goods will be covered by the consumer, and distributor will cover the cost involved in the transporting of parts or repaired goods to the consumer.

Regarding all the expenses incurred in making the claim, and this is how you would claim:

1. Within the valid warranty date, starting from the first day of issuing invoice, Retail shops will assist in confirmation with distributor for the consumer for the following.
 - A. If the damage was caused by the consumer, then the consumer should cover all expenses in fixing the product, if the product still can't be fixed, we would suggest consumer in buying a brand new product.
 - B. Product defect caused under natural use, expenses will be covered by the distributor.
2. Faulty products with expired warranty dates, we would suggest consumer to purchase a brand new products, without undergoing for repairs.

**Table A:
Cooler Master Products**

Please check your user manual for the exact warranty period terms for products that are not shown below.

Cooler Master CM Storm Gaming Peripherals products warranty

Product Name	Warranty Term
Keyboard	2 years

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.