

# Warranty Policy

## Warranty

uNu Electronics Inc. warrants all of its hardware products, excluding refurbished items, with a one-year Limited Warranty against defects in workmanship and materials under normal use for a period of one year from the original purchase date. Refurbished products carry a 30-day Limited Warranty. This warranty does not cover accidental damage, misuse, improper care or alteration, or acts of God, such as floods and earthquakes.

**All U.S. based warranty claims within the first 30 days are provided with free return shipping to UNU.**

## Defective or Damaged Products

The warranty will cover defects in workmanship and in materials. uNu will cover the shipping expenses if it finds that the product is defective in materials or workmanship and at no charge to you repair or replace the product at our discretion and return the product to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or country to country.

## Proof of Authenticity / Proof of Purchase

When requesting a warranty replacement, we may require proof that the claim is valid. In this regard, we may ask you to submit some form of proof of purchase including a valid receipt. You may also need to submit a photograph of the product to prove its authenticity and/or show the defective part of the product.

## Exclusions in Coverage

This warranty does not cover accidental damage, misuse, improper care or alteration, or acts of God, such as floods and earthquakes. The warranty is terminated if the original purchaser sells or otherwise transfers the product. This warranty does not cover damage attributed to the user. uNu will not cover products under this warranty that have been misused, abused, or damaged due to improper care. uNu also does not offer coverage on any third-party products; all inquiries about third-party products should be directed towards the manufacturer of those products.

## LIMITATION OF LIABILITY

UNDER NO CIRCUMSTANCES SHALL UNU OR ITS AFFILIATES BE LIABLE TO YOU OR ANY THIRD PARTY FOR DAMAGES ARISING OUT OF THE PROPER OR IMPROPER USE OF ANY UNU PRODUCT, INCLUDING, WITHOUT LIMITATION, PROPERTY DAMAGE, LOSS OF VALUE OF THE UNU CASE OR ANY THIRD PARTY

PRODUCTS THAT ARE USED IN OR WITH THE UNU PRODUCT. WITHOUT LIMITING THE FOREGOING, YOU UNDERSTAND AND AGREE THAT UNU HAS NO LIABILITY FOR ANY DAMAGE OR DESTRUCTION TO ANY CONSUMER ELECTRONICS DEVICES OR OTHER PERSONAL PROPERTY THAT ARE CONTAINED INSIDE OR OUTSIDE THE UNU PRODUCTS, INCLUDING, WITHOUT LIMITATION, CELLULAR PHONES, OR OTHER HANDHELD DEVICES, OR ANY LOSS OF DATA CONTAINED IN THE AFOREMENTIONED DEVICES. SOME STATES AND/OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THEREFORE THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

### **Submitting a Claim**

If you need to submit a claim on one of our uNu products, please use our [technical support form](#).

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.