

Troubleshooting/FAQs

- Q. What should I do if the **Jump-N-Carry** will not hold a charge?
- A. Load test the battery. Charge battery 24 hours before load testing. Connect a load tester (available at your local auto parts store) to the **Jump-N-Carry** clamps to check battery amperage. Depending on the model of load tester, your load testing procedure may vary. A generic load test would bring the voltage down to 9.0 volts and result in an amp reading of 70 amps for 6 seconds. Repeat this load test every 10 minutes for a total of three tests. If the amperage has dropped below 50 amps on the last test, suspect a bad or weak battery.
- Q. What is the ideal use for the **Jump-N-Carry**?
- A. The **Jump-N-Carry** performs strongly when a vehicle's battery needs an extra boost because a light or radio was left on, or when a vehicle has been sitting for a long period of time. The **Jump-N-Carry** will start vehicles without any other batteries present, but the primary use is for an extra boost.
- Q. Will the **Jump-N-Carry** start every vehicle?
- A. No. In addition to a dead battery, a car may have other mechanical problems that would prevent the **Jump-N-Carry** from starting the vehicle.
- Q. How often should I recharge the **Jump-N-Carry**?
- A. To maximize battery life, charging after every use is recommended. The **Jump-N-Carry** should not be left in a discharged state. The battery in the **Jump-N-Carry** has no memory problems and should not be treated as a rechargeable tool (cordless drills, camcorders, etc.).
- Q. How many jump starts can I get from the **Jump-N-Carry** before recharging?
- A. A large number of factors affect this answer, including the following: the length of time for each jump start, the charge level of the original battery, the length of time between jump starts, the temperature of the vehicles being jump started (winter cold makes for difficult starting), the size of the engines (4-cycl, 6-cycl, 8-cycl, etc.), the mechanical condition of the engine and starter, and more. These factors must all be weighed on an individual basis before an accurate answer can be given. It's feasible to get 10-30 starts (individual's results will differ) from a single charge, but this violates the rule of immediate charging after every use.
- Q. After jump starting, can I leave the unit hooked to the battery to recharge the **Jump-N-Carry** while the engine is running?
- A. No. Attempting to recharge the **Jump-N-Carry** by this method is not recommended. Vehicle alternators output anywhere from 25-125 amps. This charging rate greatly exceeds the recommended recharging rate for **Jump-N-Carry**. Charging by this method will result in overcharging the **Jump-N-Carry** battery, and may void the product warranty.
- Q. What accessories can be used in the optional 12 volt outlet?
- A. Any accessory up to 12 amps can be powered by the **Jump-N-Carry**. This unit is equipped with an automatic reset circuit breaker, should the current exceed 12 amps. At the same time, this limits any recharge current through the 12-volt outlet to 12 amps. One can power almost any 12-volt tool or accessory (examples: impact wrenches, fans, radios, cellular phones, navigation equipment, camcorders, emergency power, trolling motors, coolers, small refrigerators, etc.).

Q. Can the **Jump-N-Carry** battery be replaced?

A. Yes, call Technical Service at (913) 310-1050 (U.S.).

Q. Can the **Jump-N-Carry** be recycled?

A. Yes, the environment was one of our main concerns in the development and design of the **Jump-N-Carry**. Most battery outlets can dispose of this product at its life's end. In fact, your **Jump-N-Carry** contains a sealed, non-spillable lead acid battery and **proper disposal is required by law**. See *Battery Removal and Disposal Instructions*.

Q. I have a regular 10 amp battery charger, can I use it to recharge the **Jump-N-Carry**?

A. No, only the methods reviewed in the "Recharging" section should be used.

Q. Is the **Jump-N-Carry** goof proof?

A. No, jump starting instructions must be followed. Read and understand all safety and operating instructions in this manual and those found in the owner's manual of any vehicle being jump started before using your **Jump-N-Carry**.

Testing The Battery

After fully charging the battery (see "Recharging" section), apply a 100 amp load to the unit for a period of 6 seconds, while monitoring the battery voltage. The battery is good if the voltage is 9.5 Vdc or higher.

Storage

The **Jump-N-Carry** may be stored virtually anywhere, and in any position. However, take precautions to ensure that the positive and negative clamps do not come into contact with each other or a common metal surface. We recommend storing the **Jump-N-Carry** in the box in which it was originally received. Always be sure to re-wrap cables and re-holster clamps after each use and prior to storage.