

Guarantee Replacement Policy

Tervis will replace all products (except accessories*) that we confirm by visual inspection to have defects in material or workmanship. Items damaged due to normal wear and tear (e.g. fading, scratching), improper care, or abuse will not be replaced.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.