

TV/Audio/Visual AV Products

For warranty service, please keep this warranty certificate and your receipt to validate proof of purchase.

Manufacturer's Warranty

Subject to the terms below, LG Electronics Australia Pty Ltd (LG) will, for one (1) year from date of purchase, authorise a free of charge repair of your product, if, in LG's opinion, it needs repair because of a manufacturing or materials defect appearing and notified to LG in accordance with this warranty, within such period.

This LG manufacturer's warranty only applies to service within Australia and New Zealand to products purchased within Australia and New Zealand. This warranty is not transferable and applies to the original purchaser only. No LG employee, product retailer or Authorised Service Centre has authority to vary the terms of this warranty. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

Place of service (If Applicable)

If a repair is deemed necessary it will be conducted at an LG Authorised Service Centre. Transportation costs to and from the Service Centre are not covered by this Warranty. Service Centers are open during normal business hours, Monday to Friday. LG's Authorised Service Centre may charge an additional fee for service outside these hours.

Services for which you will be asked to pay

This LG Manufacturer's warranty does not cover:

- Repairs where the serial number has been removed or made illegible.
- Repairs where the unit has been used for anything other than a normal domestic application.
- Maintenance, repair or replacement of parts due to normal wear and tear.
- Accident, neglect, improper storage, misuse, exposure to moisture and dampness or Act of God.
- Improper installation or use other than in accordance with operating instructions.
- Unauthorized modifications or other acts, including spills of food or liquid, blown fuses, mains supply defects or external interference which is not a manufacturing or material fault.

- Alterations or repairs made to the unit by someone other than an LG Authorised Service Centre.
- Damage resulting from use of non-LG approved accessories.
- Damage or scratches to plastic surfaces and other externally exposed parts from normal use of the unit.
- Consumables (such as fuses).
- Any loss, damage or alteration to third party hardware or software;
- Any loss, damage or alteration to programs, data or information stored on any media or any part of the product.

Other rights

The benefits given by this LG manufacturer's warranty are additional to other rights and remedies that you may have under law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

How to claim

To make a claim against this manufacturer's warranty, you must contact LG within the applicable warranty period, using the contact details below.

Contact

By Telephone

Australia - 7 Days, 7am-7pm

1300 542 273

By post (Australia Only)

Warranty Claims

LG Electronics Australia
PO Box 212
Horsley Park NSW 2175