

5 Year Limited Warranty

You're in Good Hands

This 5 year limited warranty covers product failures due to manufacturer's defects for a period of 5 years after the original purchase. If the product fails within the first 180 days of the original purchase it will be replaced at no charge with the same or newer model of equal value. If the product fails within the 5 year period it will be replaced for 50% off MSRP with the same or newer model of equal value. The following items are NOT covered under this warranty: ear tips, batteries, bow arms, and shipping charges. [Shop TV Ears](#).

Some of our older products are subject to different warranty coverages. Please see the documentation included in your product.

Submit Warranty Information

If you have receive a warranty card and are looking to submit your warranty information to us, please give us a call to complete the process. It should only take about 10 minutes of your time. Our phone number is 1-866-611-9934 and we are available Monday through Friday, 6am to 6pm PST.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.