

# Arozzi Warranty Terms

Arozzi promises to repair or replace any Arozzi product or component that is found to be defective in material or workmanship within two (2) years from the date of original purchase so long as you, the original purchaser, still own it. This is your sole and exclusive remedy.

This warranty is subject to the provisions below.

## **Exclusions:**

This warranty does not apply and no other warranty applies to:

- Normal wear and tear, which are to be expected over the course of ownership;
- Modifications or attachments to the product that are not approved by Arozzi;
- Products that were not installed, used, or maintained in accordance with product instructions and warnings;
- Products used for rental purposes;
- Damage caused by the carrier in-transit is handled under separate terms.

## **Seating Usage:**

Normal commercial use for seating is identified as the equivalent of a single shift, forty (40) hour work week. To the extent that a seating product is used in a manner exceeding this, the applicable warranty period will be reduced in a pro-rata manner.

## **A word about color variations, fabrics and finishes:**

Arozzi does not warrant the color-fastness or matching of colors, grains, or textures of covering materials.

**TO THE EXTENT ALLOWED BY LAW, AROZZI MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AROZZI WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES.**

Notice to purchasers for home or personal use: Federal law does not permit the exclusion of certain implied warranties for consumer products. Therefore, if you are purchasing this product for home or personal use, the exclusion of implied warranties noted in the above paragraph does not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty applies only to products sold within the United States of America and the Commonwealth of Canada.

## **To obtain service:**

Your Arozzi Dealer is our mutual partner in supporting your warranty requests. Please contact your place of purchase for initial or out of box warranty issues. After 60 days, please contact us directly at [service@arozzi.com](mailto:service@arozzi.com). Make sure to provide us with full details, including date and place of purchase, nature of defect and your contact information so that we can follow up with any questions. Please allow us a full business day to respond.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.