

Warranty Information

CARL Trimmers are backed by a limited lifetime warranty. If a Trimmer should ever fail, CARL will repair or replace it free of charge. Shipping and handling charges may apply. All you need to do is email our customer service or call (847) 884-2842 to obtain a Return Authorization Number (RA).

NO RETURN WILL BE ACCEPTED WITHOUT A RETURN AUTHORIZATION NUMBER

Once you have the RA# and sent your Trimmer or Punch to us, we will assess the problem and either repair or replace it and ship it back to you promptly.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.