



ALEN FOREVER GUARANTEE

We come to work every day for one reason - to make the most quiet and powerful air purifiers in the world. Our mission... to transform your life, for *life*.

Our Forever Guarantee provides lifetime peace of mind:

- Hassle-free service
- Unmatched by any other air purifier company in the world
- Guaranteed. Forever.

How can we work together to ensure you have the best quality air?

An important part of breathing pure air for life is changing the filter inside your purifier every 6-15 months, depending on the usage of the purifier, the filter, and the air quality in your home. Everything captured in the filter will eventually clog it up, which may possibly cause the purifier to fail. Not sure when to change your filter? Call us - we can help! (512) 436-0457.

BREATHE BETTER. FEEL BETTER. LIVE BETTER... FOR LIFE.

Is our Forever Guarantee for real? See what one of our customers, Will, had to say:

"When I contacted Alen, they immediately reminded me that the product was covered - and in 4 days, I had a replacement purifier at my door. Thanks Alen for your great product and the promises you keep."

– Will, Lincolnville, Me

The Alen Forever Guarantee

- If you've used your Alen air purifier for personal purposes in the United States and it quits operating under normal conditions, we guarantee to provide you the same or comparable refurbished purifier with free shipping. Just call us **(512) 436-0457** and you'll be breathing pure air again before you know it.
- We'll ask you to send us a picture of the product label on the back of the purifier. The label needs to be intact to fulfill the guarantee. After reviewing the claim with you, we may ask you to remove the label and send a photo of it removed to officially withdraw the purifier from further service.
- If your filter has not been changed in over a year, you may want to purchase a new one as a new filter will not be included in the replacement purifier. If your current filter is still in good working condition, you can insert it when you receive your replacement purifier.
- In the event that your Alen air purifier is damaged by unconventional use or reasons, we will replace it for half the current retail price plus applicable sales tax and shipping.

That's all there is to it! We're in this for life - *your* life.