

Tips for working with cartridges

Use the following tips to work with cartridges:

- Don't open or uncap cartridges until you are ready to install them. Leaving caps on the cartridges reduces ink evaporation.
- Insert the cartridges into the correct slots. Match the color and icon of each cartridge to the color and icon for each slot. Make sure all cartridges snap down into place.
- If print quality is poor, make sure that ink levels are adequate and your cartridges are genuine HP. If you still have print quality problems, try aligning the printer or cleaning printhead. See [Align printer](#) and [Clean printhead automatically](#) for more information.
- When you receive a low ink alert message, consider getting replacement cartridges. This avoids possible printing delays. You do not need to replace the cartridges until print quality becomes unacceptable. See [Replace the cartridges](#) for more information.
- If you receive a carriage stalled error, try clearing carriage jam. See [Clear carriage jam](#) for more information.