

# Warranty Information

All VisionTek products come with limited warranties after product registration.

All warranties shall not apply if, in VisionTek's sole judgment, the product has been subjected to incidental damage including but not limited to the following:

- Removal of Serial/Part number sticker(s)
- Damaged while being installed
- Damaged by software or hardware by someone other than VisionTek or by motherboard incompatibility/design
- Damaged by tampering, user error, inadequate or defective power supply/power application, disaster, misuse, neglect, abuse, accident, alteration, repair, modification, a fix or replacement by an unauthorized technician that in any way affects its performance or reliability.
- If the graphics card is not used for its specifically designed purpose of graphical processing and visual output to a display or multiple displays. Most common applications include gaming, multi-media play-back, video production & editing, and output to display or multiple displays.
- [Limited Lifetime Warranty](#)

VisionTek Products LLC, ("VisionTek") is pleased to warrant to the original purchaser ("Warrantee") of the graphics card ("Product"), that the product will be free from manufacturing defects in material for the lifetime of the retail product when given normal and proper usage. The product must be registered within 30 days from the original date of purchase to receive this limited lifetime warranty. *All products not registered within 30 days will only receive a 1 year limited warranty.*

The provisions of this warranty shall not apply if, in VisionTek's sole judgment, the product has been subjected to incidental damage including but not limited to the following:

- Removal of Serial/Part number sticker(s)
- Damaged while being installed
- Damaged by software or hardware by someone other than VisionTek or by motherboard incompatibility/design
- Damaged by tampering, user error, disaster, misuse, neglect, abuse, accident, power supply, power application, alteration, repair, modification, a fix or replacement by an unauthorized technician that in any way affects its performance or reliability.
- VisionTek's liability under this warranty, or in connection with any other claim relating to the Product, is limited to the repair or replacement, at VisionTek's option, of the product or portion of the product which is defective in manufacturing material. Warrantee

assumes all risk of loss in transit. The returned products shall be the sole property of VisionTek. VisionTek warrants the repaired or replaced Products will be free from manufacturing defects in material for the remainder of the warranty period.

VisionTek reserves the right to impose a reasonable charge for the repair of products returned with defects resulting from any of the above causes and for returns where the product is found to be in good working condition.

VisionTek reserves the right to replace any defective VisionTek product with an equivalent or superior product at VisionTek's sole discretion. Such replacement product may be a remanufactured product or manufactured using remanufactured components at VisionTek's option. The repaired or replaced product will be covered by the same warranty as the original product.

To receive warranty service, contact VisionTek's Tek Support department. Before returning any product for service, you must have first communicated with one of our service representatives. The service representative will issue a Return Material Authorization (RMA) request and additional instructions for receiving the RMA number. Your sales receipt or invoice from an authorized VisionTek retailer, reseller, and distributor is your proof of purchase and is required to establish purchase date and original purchaser. Except where prohibited by law the warranty is non-transferable. The warrantee shall pay the cost of returning the defective product to VisionTek's service center. No VisionTek product will be accepted for warranty service without a copy of a valid proof of purchase and an RMA number.

No other warranties are expressed or implied, including but not limited to, any implied warranties of merchantability or fitness for a particular purpose. In no event shall VisionTek be liable for any consequential or incidental damages resulting from the use or installation of any VisionTek product, or the breach of any express or implied warranties. VisionTek's liability to any warrantee with respect to any claim or loss arising out of this transaction or alleged to have resulted from an act or omission of VisionTek shall be limited to warrantee's cost of the VisionTek product.

Some states do not allow the exclusion of consequential or incidental damages, so the above exclusion may not apply to you. This warranty provides you with specific legal rights. You may have other rights, which vary, from state to state.

VisionTek reserves the right to inspect and verify the defectiveness of any products or portion of product returned. This warranty does not apply to any software component.

*EXCEPT AS EXPRESSLY STATED ABOVE, VISIONTEK MAKES NO WARRANTY, EXPRESS OR IMPLIED, WHETHER OF MERCHANTABILITY, NON-INFRINGEMENT OF INTELLECTUAL PROPERTY, FITNESS FOR ANY PARTICULAR PURPOSE OR USE, OR OTHERWISE ON THE PRODUCTS, OR ANY PARTS OR TECHNICAL ASSISTANCE OR OTHER LABOR FURNISHED.*

VisionTek reserves the right to change the terms of this warranty without notice.

- [Three Year Warranty](#)

VisionTek Products LLC, ("VisionTek") is pleased to warrant to the original purchaser ("Warrantee") of the graphics card ("Product"), that the product will be free from manufacturing defects in material for the lifetime of the retail product when given normal and proper usage. The product must be registered within 30 days from the original date of purchase to receive this limited lifetime warranty. *All products not registered within 30 days will only receive a 1 year limited warranty.*

The provisions of this warranty shall not apply if, in VisionTek's sole judgment, the product has been subjected to incidental damage including but not limited to the following:

- Removal of Serial/Part number sticker(s)
- Damaged while being installed
- Damaged by software or hardware by someone other than VisionTek or by motherboard incompatibility/design
- Damaged by tampering, user error, disaster, misuse, neglect, abuse, accident, power supply, power application, alteration, repair, modification, a fix or replacement by an unauthorized technician that in any way affects its performance or reliability.
- VisionTek's liability under this warranty, or in connection with any other claim relating to the Product, is limited to the repair or replacement, at VisionTek's option, of the product or portion of the product which is defective in manufacturing material. Warrantee assumes all risk of loss in transit. The returned products shall be the sole property of VisionTek. VisionTek warrants the repaired or replaced Products will be free from manufacturing defects in material for the remainder of the warranty period.

VisionTek reserves the right to impose a reasonable charge for the repair of products returned with defects resulting from any of the above causes and for returns where the product is found to be in good working condition.

VisionTek reserves the right to replace any defective VisionTek product with an equivalent or superior product at VisionTek's sole discretion. Such replacement product may be a remanufactured product or manufactured using remanufactured components at VisionTek's option. The repaired or replaced product will be covered by the same warranty as the original product.

To receive warranty service, contact VisionTek's Tek Support department. Before returning any product for service, you must have first communicated with one of our service representatives. The service representative will issue a Return Material Authorization (RMA) request and additional instructions for receiving the RMA number. Your sales receipt or invoice from an authorized VisionTek retailer, reseller, and distributor is your proof of purchase and is required to establish purchase date and original purchaser. Except where prohibited by law the warranty is non-transferable. The warrantee shall pay the cost of returning the defective product to VisionTek's service center. No VisionTek product will be accepted for warranty service without a copy of a valid proof of purchase and an RMA number.

No other warranties are expressed or implied, including but not limited to, any implied warranties of merchantability or fitness for a particular purpose. In no event shall VisionTek be liable for any consequential or incidental damages resulting from the use or installation of any VisionTek product, or the breach of any express or implied warranties. VisionTek's liability to any warrantee with respect to any claim or loss arising out of this transaction or alleged to have resulted from an act or omission of VisionTek shall be limited to warrantee's cost of the VisionTek product.

Some states do not allow the exclusion of consequential or incidental damages, so the above exclusion may not apply to you. This warranty provides you with specific legal rights. You may have other rights, which vary, from state to state.

VisionTek reserves the right to inspect and verify the defectiveness of any products or portion of product returned. This warranty does not apply to any software component.

*EXCEPT AS EXPRESSLY STATED ABOVE, VISIONTEK MAKES NO WARRANTY, EXPRESS OR IMPLIED, WHETHER OF MERCHANTABILITY, NON-INFRINGEMENT OF INTELLECTUAL PROPERTY, FITNESS FOR ANY PARTICULAR PURPOSE OR USE, OR*

*OTHERWISE ON THE PRODUCTS, OR ANY PARTS OR TECHNICAL ASSISTANCE OR OTHER LABOR FURNISHED.*

VisionTek reserves the right to change the terms of this warranty without notice.

VisionTek Products LLC, ("VisionTek") is pleased to warrant to the original purchaser ("Warrantee") of the graphics card ("Product"), that the product will be free from manufacturing defects in material for three (3) years when given normal and proper usage. The product must be registered within 30 days from the original date of purchase to receive this 3 year warranty. *All products not registered within 30 days will only receive a 1 year limited warranty.*

FOR VISIONTEK PCIe SSD PRODUCTS:

- A period of 3 years from purchase date with registration -OR-
- Maximum Total Bytes Written (TBW) to flash by capacity as shown below:  
16GB raw capacity- 8 Terabytes (TBW), 32GB raw capacity- 14.5 Terabytes (TBW),  
64GB raw capacity- 29 Terabytes (TBW), 96GB raw capacity- 44 Terabytes (TBW),  
128GB raw capacity- 58.5 Terabytes (TBW), 192GB raw capacity- 88 Terabytes (TBW),  
256GB raw capacity- 117 Terabytes (TBW), 384GB raw capacity- 176 Terabytes  
(TBW), 512GB raw capacity- 234 Terabytes (TBW), 768GB raw capacity- 351  
Terabytes (TBW),1024GB raw capacity- 468 Terabytes (TBW) -OR-
- 250 insertion/removal cycles to the host.

The provisions of this warranty shall not apply if, in VisionTek's sole judgment, the product has been subjected to incidental damage including but not limited to the following:

- Removal of Serial/Part number sticker(s)
- Damaged while being installed
- Damaged by software or hardware by someone other than VisionTek or by motherboard incompatibility/design
- Damaged by tampering, user error, disaster, misuse, neglect, abuse, accident, power supply, power application, alteration, repair, modification, a fix or replacement by an unauthorized technician that in any way affects its performance or reliability.

VisionTek's liability under this warranty, or in connection with any other claim relating to the Product, is limited to the repair or replacement, at VisionTek's option, of the product or portion of the product which is defective in manufacturing material. Warrantee assumes all risk of loss in transit. The returned products shall be the sole property of VisionTek. VisionTek warrants the repaired or replaced Products will be free from manufacturing defects in material for the remainder of the warranty period.

VisionTek reserves the right to impose a reasonable charge for the repair of products returned with defects resulting from any of the above causes and for returns where the product is found to be in good working condition.

VisionTek reserves the right to replace any defective VisionTek product with an equivalent or superior product at VisionTek's sole discretion. Such replacement product may be a remanufactured product or manufactured using remanufactured components at VisionTek's option. The repaired or replaced product will be covered by the same warranty as the original product.

To receive warranty service, contact VisionTek's Technical Support department. Before returning any product for service, you must have first communicated with one of our service representatives. The service representative will issue a Return Material Authorization (RMA) request and additional instructions for receiving the RMA number. Your sales receipt or invoice from an authorized VisionTek retailer, reseller, and distributor is your proof of purchase and is required to establish purchase date and original purchaser. Except where prohibited by law the warranty is non-transferable. The warrantee shall pay the cost of returning the defective product to VisionTek's service center. No VisionTek product will be accepted for warranty service without a copy of a valid proof of purchase and an RMA number.

No other warranties are expressed or implied, including but not limited to, any implied warranties of merchantability or fitness for a particular purpose. In no event shall VisionTek be liable for any consequential or incidental damages resulting from the use or installation of any VisionTek product, or the breach of any express or implied warranties. VisionTek's liability to any warrantee with respect to any claim or loss arising out of this transaction or alleged to have resulted from an act or omission of VisionTek shall be limited to warrantee's cost of the VisionTek product.

Some states do not allow the exclusion of consequential or incidental damages, so the above exclusion may not apply to you. This warranty provides you with specific legal rights. You may have other rights, which vary, from state to state.

VisionTek reserves the right to inspect and verify the defectiveness of any products or portion of product returned. This warranty does not apply to any software component.

*EXCEPT AS EXPRESSLY STATED ABOVE, VISIONTEK MAKES NO WARRANTY, EXPRESS OR IMPLIED, WHETHER OF MERCHANTABILITY, NON-INFRINGEMENT OF INTELLECTUAL PROPERTY, FITNESS FOR ANY PARTICULAR PURPOSE OR USE, OR OTHERWISE ON THE PRODUCTS, OR ANY PARTS OR TECHNICAL ASSISTANCE OR OTHER LABOR FURNISHED.*

VisionTek reserves the right to change the terms of this warranty without notice.

- [Two Year Warranty](#)

VisionTek Products LLC, ("VisionTek") is pleased to warrant to the original purchaser ("Warranty") of the graphics card ("Product"), that the product will be free from manufacturing defects in material for two (2) years when given normal and proper usage. The product must be registered within 30 days from the original date of purchase to receive this 2 year warranty. *All products not registered within 30 days will only receive a 1 year limited warranty.*

The provisions of this warranty shall not apply if, in VisionTek's sole judgment, the product has been subjected to incidental damage including but not limited to the following:

- Removal of Serial/Part number sticker(s)
- Damaged while being installed
- Damaged by software or hardware by someone other than VisionTek or by motherboard incompatibility/design
- Damaged by tampering, user error, disaster, misuse, neglect, abuse, accident, power supply, power application, alteration, repair, modification, a fix or replacement by an unauthorized technician that in any way affects its performance or reliability.

VisionTek's liability under this warranty, or in connection with any other claim relating to the Product, is limited to the repair or replacement, at VisionTek's option, of the product or portion of the product which is defective in manufacturing material. Warranty assumes all risk of loss in transit. The returned products shall be the sole property of VisionTek. VisionTek warrants the repaired or replaced Products will be free from manufacturing defects in material for the remainder of the warranty period.

VisionTek reserves the right to impose a reasonable charge for the repair of products returned with defects resulting from any of the above causes and for returns where the product is found to be in good working condition.

VisionTek reserves the right to replace any defective VisionTek product with an equivalent or superior product at VisionTek's sole discretion. Such replacement product may be a remanufactured product or manufactured using remanufactured components at VisionTek's option. The repaired or replaced product will be covered by the same warranty as the original product.

To receive warranty service, contact VisionTek's Technical Support department. Before returning any product for service, you must have first communicated with one of our service representatives. The service representative will issue a Return Material Authorization (RMA) request and additional instructions for receiving the RMA number. Your sales receipt or invoice from an authorized VisionTek retailer, reseller, and distributor is your proof of purchase and is required to establish purchase date and original purchaser. Except where prohibited by law the warranty is non-transferable. The warrantee shall pay the cost of returning the defective product to VisionTek's service center. No VisionTek product will be accepted for warranty service without a copy of a valid proof of purchase and an RMA number.

No other warranties are expressed or implied, including but not limited to, any implied warranties of merchantability or fitness for a particular purpose. In no event shall VisionTek be liable for any consequential or incidental damages resulting from the use or installation of any VisionTek product, or the breach of any express or implied warranties. VisionTek's liability to any warrantee with respect to any claim or loss arising out of this transaction or alleged to have resulted from an act or omission of VisionTek shall be limited to warrantee's cost of the VisionTek product.

Some states do not allow the exclusion of consequential or incidental damages, so the above exclusion may not apply to you. This warranty provides you with specific legal rights. You may have other rights, which vary, from state to state.

VisionTek reserves the right to inspect and verify the defectiveness of any products or portion of product returned. This warranty does not apply to any software component.

*EXCEPT AS EXPRESSLY STATED ABOVE, VISIONTEK MAKES NO WARRANTY, EXPRESS OR IMPLIED, WHETHER OF MERCHANTABILITY, NON-INFRINGEMENT OF INTELLECTUAL PROPERTY, FITNESS FOR ANY PARTICULAR PURPOSE OR USE, OR OTHERWISE ON THE PRODUCTS, OR ANY PARTS OR TECHNICAL ASSISTANCE OR OTHER LABOR FURNISHED.*

VisionTek reserves the right to change the terms of this warranty without notice.

- [One Year Warranty](#)

VisionTek Products LLC, ("VisionTek") is pleased to warrant to the original purchaser ("Warrantee") of the graphics card ("Product"), that the product will be free from manufacturing defects in material for one (1) year when given normal and proper usage.

The provisions of this warranty shall not apply if, in VisionTek's sole judgment, the product has been subjected to incidental damage including but not limited to the following:

- Removal of Serial/Part number sticker(s)
- Damaged while being installed
- Damaged by software or hardware by someone other than VisionTek or by motherboard incompatibility/design
- Damaged by tampering, user error, disaster, misuse, neglect, abuse, accident, power supply, power application, alteration, repair, modification, a fix or replacement by an unauthorized technician that in any way affects its performance or reliability.
- The use of a silver biocide additive in a CryoVenom liquid cooling system is not recommended and may void your warranty.

VisionTek's liability under this warranty, or in connection with any other claim relating to the Product, is limited to the repair or replacement, at VisionTek's option, of the product or portion of the product which is defective in manufacturing material. Warrantee assumes all risk of loss in transit. The returned products shall be the sole property of VisionTek. VisionTek warrants the repaired or replaced Products will be free from manufacturing defects in material for the remainder of the warranty period.

VisionTek reserves the right to impose a reasonable charge for the repair of products returned with defects resulting from any of the above causes and for returns where the product is found to be in good working condition.

VisionTek reserves the right to replace any defective VisionTek product with an equivalent or superior product at VisionTek's sole discretion. Such replacement product may be a remanufactured product or manufactured using remanufactured components at VisionTek's option. The repaired or replaced product will be covered by the same warranty as the original product.

To receive warranty service, contact VisionTek's Technical Support department. Before returning any product for service, you must have first communicated with one of our service representatives. The service representative will issue a Return Material Authorization (RMA) request and additional instructions for receiving the RMA number. Your sales receipt or invoice from an authorized VisionTek retailer, reseller, and distributor is your proof of purchase and is required to establish purchase date and original purchaser. Except where prohibited by law the warranty is non-transferable. The warrantee shall pay the cost of returning the defective product to VisionTek's service center. No VisionTek product will be accepted for warranty service without a copy of a valid proof of purchase and an RMA number.

No other warranties are expressed or implied, including but not limited to, any implied warranties of merchantability or fitness for a particular purpose. In no event shall VisionTek be liable for any consequential or incidental damages resulting from the use or installation of any VisionTek product, or the breach of any express or implied warranties. VisionTek's liability to any warrantee with respect to any claim or loss arising out of this transaction or alleged to have resulted from an act or omission of VisionTek shall be limited to warrantee's cost of the VisionTek product.

Some states do not allow the exclusion of consequential or incidental damages, so the above exclusion may not apply to you. This warranty provides you with specific legal rights. You may have other rights, which vary, from state to state.

VisionTek reserves the right to inspect and verify the defectiveness of any products or portion of product returned. This warranty does not apply to any software component.

*EXCEPT AS EXPRESSLY STATED ABOVE, VISIONTEK MAKES NO WARRANTY, EXPRESS OR IMPLIED, WHETHER OF MERCHANTABILITY, NON-INFRINGEMENT OF INTELLECTUAL PROPERTY, FITNESS FOR ANY PARTICULAR PURPOSE OR USE, OR OTHERWISE ON THE PRODUCTS, OR ANY PARTS OR TECHNICAL ASSISTANCE OR OTHER LABOR FURNISHED.*

VisionTek reserves the right to change the terms of this warranty without notice.

-

- [90 Day Warranty](#)

VisionTek Products LLC, ("VisionTek") is pleased to warrant to the original purchaser ("Warrantee") of the graphics card ("Product"), that the product will be free from manufacturing defects in material for ninety (90) days when given normal and proper usage.

The provisions of this warranty shall not apply if, in VisionTek's sole judgment, the product has been subjected to incidental damage including but not limited to the following:

- Removal of serial/part number sticker(s)
- Damaged while being installed
- Damaged by software or hardware by someone other than VisionTek or by motherboard incompatibility/design
- Damaged by tampering, user error, disaster, misuse, neglect, abuse, accident, power supply, power application, alteration, repair, modification, a fix or replacement by an unauthorized technician that in any way affects its performance or reliability.

VisionTek's liability under this warranty, or in connection with any other claim relating to the Product, is limited to the repair or replacement, at VisionTek's option, of the product or portion of the product which is defective in manufacturing material. Warrantee assumes all risk of loss in transit. The returned products shall be the sole property of VisionTek. VisionTek warrants the repaired or replaced Products will be free from manufacturing defects in material for the remainder of the warranty period.

VisionTek reserves the right to impose a reasonable charge for the repair of products returned with defects resulting from any of the above causes and for returns where the product is found to be in good working condition.

VisionTek reserves the right to replace any defective VisionTek product with an equivalent or superior product at VisionTek's sole discretion. Such replacement product may be a remanufactured product or manufactured using remanufactured components at VisionTek's option. The repaired or replaced product will be covered by the same warranty as the original product.

To receive warranty service, contact VisionTek's Technical Support department. Before returning any product for service, you must have first communicated with one of our service representatives. The service representative will issue a Return Material Authorization (RMA) request and additional instructions for receiving the RMA number. Your sales receipt or invoice

from an authorized VisionTek retailer, reseller, and distributor is your proof of purchase and is required to establish purchase date and original purchaser. Except where prohibited by law the warranty is non-transferable. The warrantee shall pay the cost of returning the defective product to VisionTek's service center. No VisionTek product will be accepted for warranty service without a copy of a valid proof of purchase and an RMA number.

No other warranties are expressed or implied, including but not limited to, any implied warranties of merchantability or fitness for a particular purpose. In no event shall VisionTek be liable for any consequential or incidental damages resulting from the use or installation of any VisionTek product, or the breach of any express or implied warranties. VisionTek's liability to any warrantee with respect to any claim or loss arising out of this transaction or alleged to have resulted from an act or omission of VisionTek shall be limited to warrantee's cost of the VisionTek product.

Some states do not allow the exclusion of consequential or incidental damages, so the above exclusion may not apply to you. This warranty provides you with specific legal rights. You may have other rights, which vary, from state to state.

VisionTek reserves the right to inspect and verify the defectiveness of any products or portion of product returned. This warranty does not apply to any software component.

*EXCEPT AS EXPRESSLY STATED ABOVE, VISIONTEK MAKES NO WARRANTY, EXPRESS OR IMPLIED, WHETHER OF MERCHANTABILITY, NON-INFRINGEMENT OF INTELLECTUAL PROPERTY, FITNESS FOR ANY PARTICULAR PURPOSE OR USE, OR OTHERWISE ON THE PRODUCTS, OR ANY PARTS OR TECHNICAL ASSISTANCE OR OTHER LABOR FURNISHED.*

VisionTek reserves the right to change the terms of this warranty without notice.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.