

## **NORSTAR OFFICE PRODUCTS SIX-YEAR LIMITED WARRANTY**

NORSTAR Office Products wants you to be happy with our products. When used and maintained properly, they will provide you with years of satisfaction.

NORSTAR chairs are warranted against manufacturing defects in material and workmanship for six years from the ORIGINAL DATE OF RETAIL PURCHASE with the following exceptions: Upholstery materials, foam, gas cylinders, wood components, control mechanisms and electronic components. Upholstery materials and foam are warranted against unusual wear or deterioration and gas cylinders, wood components, and controls against structural failure or unusual wear for EIGHTEEN months. All electronic components for the massaging units have a 90-day warranty period.

The warranty obligation is limited to the replacement or repair, at NORSTAR OFFICE PRODUCTS' option, of defective parts and components. The warranty of this product is null and void if the product is subject to negligence, abuse, misuse, accident, or if the customer does not perform the necessary maintenance outline below. The warranty is only rated for the original purchaser of the product and will not be honored if the product is resold. All warranties are for normal usage defined as a forty hour work week by persons weighing two hundred fifty pounds or less. The model B205 is limited to one hundred fifty pounds. Specific limitations are available upon request.

Should any component be found to be defective under normal single shift usage (eight hours a day), that component will be replaced free of charge. In order to get the replacement part, please return the product or part to the dealer from whom it was purchased. The dealer will send the defective part to the manufacturer, freight prepaid. The manufacturer will repair or replace the defective parts and return it to the dealer, freight prepaid. Customers must be responsible for maintenance of this product including assembly, cleaning, and making sure all hardware is securely fastened.

This warranty applies only to the product; the manufacturer is not responsible in any way for loss, inconvenience or any other special or consequential damages caused by any product defect. This warranty is the only warranty applicable on all Norstar products. All other warranties, expressed or implied prior, are disclaimed.